

2021 Tofino

1. CUSTOMER STATES INVERTER WILL NOT STAY ON. T/SHOOT CALLED XANTREX TECH SUPPORT SPOKE WITH JEFF . INVERTER COMES ON FOR 5 SECONDS AND THEN SHUTS OFF. REMOTE PANEL READING ZERO VOLTS, MAIN PANEL IS READING 13.2VDC. UNPLUGGED PHONE CABLE TO TEST AND ELIMATE REMOTE AND INVERTER STILL SHUTS OFF AFTER 5 SECONDS. VERIFY 13.2 VDC AT INVERTER BATTERY POSTS. INTERNAL INVERTER FUSE IS GOOD.

JEFF ADVISE TO DISCONNECT FOR 3HRS AND INVERTER STILL IN-OP. NEXT HE ADVISE TO DISSCONNECT OVERNIGHT FOR 16HRS AND INVERTER STILL DOES IN-OP. NECESSARY TO R/R UNIT. TIME: 1.50 (TECH SPENT A LOT OF PHONE TIME WITH TECH SUPPORT ON XANTREX). 2.50 approved. Xantrex will send new inverter directly to you under warranty.

2021 Lexor

1. **Concern:** Ongoing electrical issues with breakers and inverter
Cause: Component failure
Correction: Per phone conversation with manufacturer sending new distribution panel and inverter. Need to R & R both components. He said that he will run the A/C all day long (which was done each time the breakers were replaced). He will also run as many components as possible, without blowing breakers, to test the electrical system in this coach.
Time: 4.5 hours 4.50 approved. Please return the old inverter back and put customers info on the box. Just use the box of the new inverter and use UPS return.