

A customer came in with the veneer that was sent to him from Pleasure way it have us replace it. My tech Pleasure way and he approved it. I need an auth code, can you please get/ give me one?

2016 Pleasure way Lexor

Job#1

Complaint-replace veneer by microwave

Cause- Multiply cracks in veneer

Correction - PER PLEASURE WAY - REMOVED MICROWAVE, REMOVED OUTLETS AND SCRAPED OUT OLD GLUE AND VENEER AND CUT THE NEW PANEL TO FIT. CUT ACCESS HOLES FOR OUTLETS AND MIRCOWAVE. REGLUE THE NEW VENEER INTO PLACE. REINSTALLED ALL ELECTRICAL COMPONETS LISTED ABOVE

Time- 3 hrs

The time approved is 2.5 hours and the Authorization# **10022101 J** for the work.

2.0 hours max. for the work but we will give extra 0.5 hour so **total of 2.5 hours for the work.**

Procedure:

1. Remove microwave – remove screws holding microwave shroud so you can pull out microwave.
2. Pull out bottom drawer under microwave.
3. Once microwave removed and bottom drawer pulled out you can now work on the laminate.
4. Using a heat gun and a prying tool, heat the area so the glue will soften so you can remove completely the old laminate.
5. Once you remove completely the old laminate, using STA'-PUT contact adhesive install the new laminate.
6. Then using a laminate trimmer, trim the edges and file.
7. Use new trim piece if needed.

