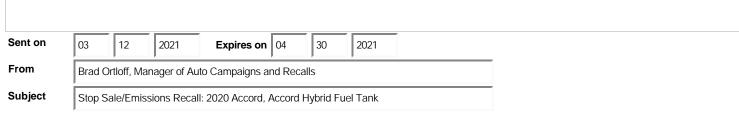
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DATE: March 12, 2021

TO: All Honda Sales, Service & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Emissions Recall: 2020 Accord, Accord Hybrid Fuel Tank

Today, March 12, 2021, American Honda is announcing a stop sale and emissions recall for certain 2020 Accord and 2020 Accord Hybrid units for improperly manufactured fuel tanks that may cause the vehicle to release an excessive amount of evaporative emissions. Refer to your eResponsibility report or do an iN VIN status inquiry to determine which units in your inventory are affected.

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

BACKGROUND

During the manufacturing of certain fuel tanks, a protective layer was not properly applied. An improperly manufactured fuel tank may cause the release of evaporative emissions at a rate that exceeds state and federal standards.

REPAIR

Replace the fuel tank.

<u>PARTS</u>

Parts are currently unavailable at launch. We are working to prepare remedy parts as soon as possible and will notify you when parts become available.

TOOLS

There are no special tools needed for this recall.

SERVICE BULLETIN

Placeholder service bulletin 21-020, *Emissions Recall: 2020 Accord and Accord Hybrid Fuel Tank*, will be posted to the Service Information System (SIS) as of March 12, 2021.

CUSTOMER NOTIFICATION

American Honda will notify customers at a later date.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.