

News Channel Update | Vans Customer Service and Parts

TO: Mercedes-Benz Principals, Freightliner Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Department Manager, Regulations and Certifications
Re: Initial Recall Campaign Notification Model 906 (Sprinter) Model Years 2012-2018 Rear Wheel Speed Sensor (RV)	DATE: February, 2021

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above



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Campaign No. :	Campaign Desc. :	Rear Wheel Speed Sensor (RV)
2021020026	PDGDREZAHA	
<p>This is to notify you of an upcoming Recall Campaign concerning the Rear Wheel Speed Sensor on approximately 48,667 campers and Recreational Vehicles that were upfitted from MY12-18 Mercedes-Benz & Freightliner Sprinter vans. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. All affected VINs will be flagged "PENDING" in VMI and cannot be sold.</p>		
Background		
Issue	Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz and Freightliner vans, has determined that on certain 5-ton Sprinter vehicles from platform 906 (NCV3) that were upfitted into campers or recreational vehicles ("RVs"), one or more of the rear-wheel speed sensors may experience an electrical failure, which potentially lead to a disablement of the ESP control unit functions. Other performance issues might also be detected.	
What We're Doing	An authorized Mercedes-Benz or Freightliner Sprinter dealer will replace the rear-wheel speed sensors against a variant with higher robustness against moisture intrusion.	
Parts	Parts are still being verified. An additional notification will be sent when parts are available for repair.	
Vehicles Affected		
Vehicle Model Year(s)	Model Year 2012-2018	
Vehicle Model	RVs upfitted from Sprinter, NCV3, Platform 906	
Vehicle Populations		
Total Recall	48,667	
Dealer Inventory	11	
<p>Given this notice, it is a violation of Federal Law for a dealer to sell or lease any new Sprinter vehicles in dealer inventory covered by this notification until the vehicle has been repaired.</p> <p>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</p> <p>Additionally, given this notice, it is a violation of Federal Law for rental companies to rent new Sprinter vehicles covered by this notification until the vehicle has been repaired.</p>		
Next Steps/Notes		
Customer Notification Timeline	An owner notification letter will be mailed in late February 2021.	
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.	
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA/DVUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA/DVUSA dealer.	
<p>While we regret any inconvenience this may cause, we are determined to maintain a high level of vehicle quality and customer satisfaction.</p>		

Mercedes-Benz USA, LLC and Daimler Vans USA, LLC

Mercedes-Benz AG Companies

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