

Product Notice

Date: February 6th, 2021

Contact Number: 734-384-7898

Contact Name(s): Tenneco / DRiV Warranty



Products

Part Number(s): 82896

Product Name: NAPA CalCat Direct Fit Converter

Application: 2006 - 2002 Honda CRV w/ 2.4L Eng.

Packaging Label Date Code Affected: 0920294

Reason / Process For Return

The incorrect executive order (EO) number D-182-69 was embossed on the converter body. The correct EO number emboss should be D-182-64. The parts affected have date code 0920294 on the box label.

- 1. Please visually inspect parts within the date codes shown above and return the inventory.
- 2. Mark part label "Attn: Quality Control" and "TRC # 25412" with permanent marker.
- 3. Email warranty@driv.com with the number of units being returned, reference TRC #25412 in the subject line.
- 4. The warranty department will then issue call tags to return the product to:

Tenneco Inc.
Return Center
RGA25412
4930 Crowe Drive
Mt. Crawford, VA 22841

- 5. Credit will be issued to your account upon receipt of returned product.
- 6. Reorder replacement product, as required.

If you have any questions, please call 734-384-7898 and speak with a Warranty CSR.

Date Code And EO Number Location

1 - Date Code



Date code location example

2- EO Number



Correct Part
EO number D-182-64.



Incorrect EO number D-182-69.
EO number should be D-182-64.