Product Notice

Date: February 6th, 2021

Contact Number: 734-384-7898

Contact Name(s): Tenneco / DRiV Warranty

Products

Part Number(s): 82896

Product Name: CalCat Direct Fit Converter

Application: 2006 - 2002 Honda CRV w/ 2.4L Eng.

Packaging Label Date Code Affected: 0920294

Reason / Process For Return

The incorrect executive order (EO) number D-182-69 was embossed on the converter body. The correct EO number emboss should be D-182-64. The parts affected have date code 0920294 on the box label.

1. Please visually inspect parts within the date codes shown above and return the inventory.
2. Mark part label "Attn: Quality Control" and “TRC # 25412” with permanent marker.
3. Email warranty@driv.com with the number of units being returned, reference TRC #25412 in the subject line.
4. The warranty department will then issue call tags to return the product to:

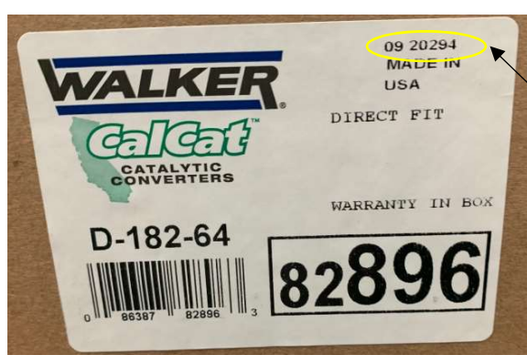
Tenneco Inc.
Return Center
RGA25412
4930 Crowe Drive
Mt. Crawford, VA 22841

5. Credit will be issued to your account upon receipt of returned product.
6. Reorder replacement product, as required.

If you have any questions, please call 734-384-7898 and speak with a Warranty CSR.

Date Code And EO Number Location

1 - Date Code



Date code location example

2- EO Number

Correct Part EO number D-182-64.

Incorrect EO number D-182-69. EO number should be D-182-64.