
PuMA measure

Defective buttons on back protector

US 65501854-01 - 02/02/21

Complaint:

The buttons on the back protectors of batch number 3655524 are defective. The batch number can be found on the label.

Affected part numbers:

7641 9899305
7641 9899306
7641 9899307
7641 9899308

Cause

The buttons were not installed with the correct tool.

Measure

Please check all stocked parts with the above-mentioned part numbers and batch.

All protectors with defective buttons can be sent to the manufacturer
Camaro Erich Roiser GmbH for repair.

Inform Camaro directly how many parts are affected.

Contact 1: Christina Schneider / direct phone: +43/6232/4201-96 / e-mail: cschneider@camaro.at

Contact 2: Anita Tangerner / direct phone: +43/6232/4201-92 / e-mail: atangerner@camaro.at

Camaro then organises for the parts to be picked up, sends the authorised BMW Motorrad Retailer a collection voucher and instructs the authorised BMW Motorrad Retailer to prepare the package for collection.

Once the returns are received, the parts will be repaired within two working days and sent straight back to the authorised BMW Motorrad Retailer at Camaro's expense.

Validity information

Model series:	[EXX, K40, K42, K41, K44, K43, K46, K48, K47, R21, K49, R22, R28, A15, K51, K50, K53, K52, K54, 247, 248, K60, K61, K67, C1, K69, 259, K71, K70, K73, K72, K75, E169, K80, K82, K81, K84, K83, K02, K03, K08, K09, 247E, 259S, 259R, K15, K569, K14, K17, K16, K19, BOUT, K18, 259E, 259C, K22, K21, K23, K26, K25, K28, K27, K29, R259, K589, K30, K33, K32, K34, R13, V99]
Engine range:	[ALL]
Body style:	[ALL]
Fault codes:	[]
Production period:	-

Repair overviews
