
PuMA measure

Communication system V3: various complaints (updated version)

US 65024283-03 - 02/02/21

Complaint:

- Loud interference noise of various types in intercom mode between driver and passenger
- Too little volume of the KomV3
- Poor voice quality in combination with TFT display (robot voice)
- Music dropouts in combination with audio platform
- Short battery life
- Independent switching off of the KomV3
- No compatibility to authority vehicles.

Cause

Software faults

Measure

Rectified faults:

- (- Interference noise in intercom mode between driver and passenger)
- (- Compatibility with authority vehicles)
- (- Poor voice quality in combination with TFT display (robot voice))
- (- Short battery life) Additional note: The communication system may only be charged with the power pack provided. For an accurate display of the battery capacity, it must always be fully charged.
- Improvement of music dropouts in connection with the audio platform.

Further optimisation of the software is currently in progress (target date TBD).

Contents of future optimisation:

- further improvement of the music dropouts in combination with audio platform

The above software version 001.005.015 can be found in the appendix to this PuMA measure.

In case of a customer complaint case, this software can be installed.

This software version will be published around the start of April 2020 on the BMW Motorrad website online.

Customers can install this by themselves.

Validity information

Model series:	[K80, K82, K81, K51, K50, K61, K53, K52, K22, K33, K21, K32, K54, K23, K48, K19, K18]
Engine range:	[ALL]
Body style:	[ALL]
Fault codes:	[]
Production period:	-

Repair overviews

Attachments

Number of attachments: 1

