
PuMA measure

Steering-head bearing loose

US 64875433-01 - 19/02/21

Complaint:

BMW Motorrad has discovered that warranty cases are being submitted in which the steering-head bearing was adjusted during a pre-delivery check, running-in check or a later workshop visit.

Cause

The steering-head bearing screw is not fitted with a screw lock at the factory.
Settling or setting behavior can occur in the bearing up until the running-in check of the vehicle.
Adjustment and installing a screw lock for durability only makes technical sense at that stage.

Measure

Steering-head bearing must not be adjusted and fitted with a screw lock until the running-in check.

Adjusting the steering-head bearing play is part of the running-in check maintenance procedure and cannot be invoiced under warranty.

Equally, adjustment with screw lock must not be carried out or invoiced as part of the pre-delivery check.

Warranty claims submitted to this effect will be automatically rejected.

If there is a complaint about a loose steering-head bearing after a certain runtime following the running-in check, check if the steering-head screw has a screw lock.

If it has a screw lock, create a TSARA case with a photo of the steering-head bearing screw.

Validity information

Model series:	[K49, K80, K82, K81, K53, K54, K46, K47]
Engine range:	[ALL]
Body style:	[ALL]
Fault codes:	[]
Production period:	-

Repair overviews

31/42/001/14474/14476, Steering-head bearing, Area, front suspension, , Play: excessive, , Checking, repairing, replacing