
PuMA measure

TFT instrument cluster: Stains on the display

US 64483797-02 - 03/02/21

Complaint:

The customer is complaining about stains on the TFT display which cannot be cleaned.

Cause

1. Cleaning with unsuitable media and/or cleaner solution.
2. Large stains (see photo 2) are created if the factory protective film is left on the display for too long. The air underneath the protective film reacts with UV light and leaves these traces on the finish paint.

Measure

Remove stains on the display of the TFT instrument cluster (see photo in attachment) with a mixture of warm water and washing-up liquid or BMW Bike and Body. Then dry with a fine microfiber cloth.

Stains like those in photo 2 usually cannot be removed. It is essential to remove the factory-installed protective film during the pre-delivery check.

A protective film that is suitable for permanent installation is available under part number 77 52 2462777.

The instrument cluster may only be exchanged through the warranty by agreement with BMW Motorrad (TSARA).

Validity information

Model series:	[K80, K82, K81, K84, K51, K50, K83, K53, K54, K67, K69, K08, K09]
Engine range:	[ALL]
Body style:	[ALL]
Fault codes:	[]
Production period:	-

Repair overviews

Attachments

Number of attachments: 2