



Service Manager Bulletin

TITLE:
Volvo Wheel Repair Guidelines

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“Right first time in Time”

Wheel Repair Guidelines Per VIDA

Please review VIDA guidelines concerning wheel repair with reconditioning staff, sales management, and any outside vendor repairing wheels for the retailer.

As per VIDA if a wheel/rim has structure damage repair is NOT allowed. Only repairs due to paint damage in certain areas is allowed (refer to VIDA). Volvo does not recommend repairs on wheels that are (bent, cracked etc.) Volvo does not approve Structural repairs or straightening.

Find this in VIDA under “Information→General Information→7 Springs and wheels→77 Wheels, tyres→770→complete wheels→Wheel rims”

The screenshot shows the VIDA system interface. The left sidebar contains a navigation menu with categories like 'Repair', 'Diagnostic', 'Product specifications', 'Bulletins', and 'Forms'. The main content area is titled '770 : Wheel rims' and includes two images of wheel rims. A red box highlights a 'Caution!' message: 'Only repair paint damage. Caution! Repair of damaged structure is not allowed. Caution! Do not apply additional paint within marked area.'