



Quality Bulletin

TITLE:

**Delivery Action D10076: S60 Harness Clips
Model Year 2021**

GROUP: 37	CAT/NO: D10076	ISSUING DEPARTMENT: Safety and Compliance	CAR MARKET: United States
REFERENCE BULLETINS:			ISSUE DATE: 2021-01-28
			STATUS DATE: 2021-01-28
Service Personnel: Read and initial	SERVICE MANAGER	SERVICE WRITER	WARRANTY ADMINISTRATOR
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“Right first time in Time”

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A. DELIVERY ACTION D10076 DESCRIPTION

Volvo Cars of North America, LLC (Volvo) on behalf of Volvo Car Corporation, has identified that on a limited number of model year 2021 S60 vehicles, the clips on the engine bay harness have not been assembled onto the fan shroud and may cause noise and/or cooling leakage on nearby hose.

The corrective action is to assemble harness clips to fan shroud according to the attached. A total of 17 U.S. vehicles are eligible for this delivery action.

All eligible vehicles must be upgraded prior to retail sale according to the attached method.

Vehicles in retailer inventory must be inspected prior to sale.



B. VEHICLES INVOLVED

NOTE: RETAILER MUST CONFIRM VEHICLE ELIGIBILITY PRIOR TO BEGINNING THE REPAIR FOR THIS SERVICE ACTION.

VEHICLES IN RETAILER INVENTORY MUST BE UPGRADED PRIOR TO SALE.

Vehicle Inquiry – Warranty Vehicle Inquiry where the message “D10076 Harness Clip” will appear for eligible vehicles, F4=History from the main Inquiry menu must be selected to confirm Delivery Action D10076 has not been completed or check eligibility in TIE.

All vehicles must be checked for any incomplete recalls or service campaigns or service upgrades. All open Recall, Service Campaign or Service Action repairs must be completed.

If you have any questions concerning this delivery action send them to recall@volvocars.com.

C. PARTS / PARTS RETURN

No Parts are required.

D. PORT VEHICLES

NOT all vehicles arriving from the ports will have been completed. First check vehicle eligibility in Vehicle Inquiry.

E. OWNER NOTIFICATION

No owner notification. This action does not apply to retailed vehicles.

F. NEW VEHICLES IN RETAILER INVENTORY

It is a violation of federal law for a retailer to deliver any new Volvo that is eligible for recall. Retailers are advised to check all vehicles in inventory for recall eligibility and repair immediately. Violation of this requirement by a retailer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory before Delivery.

G. RETAILER RESPONSIBILITY

Retailers must check eligibility prior to completing this delivery action. All eligible vehicles must have this delivery action completed prior to customer delivery.

H. TECHNICIAN COMPETENCY REQUIREMENT

The technician competency requirement for this campaign repair is: Level 2 –Certified Tech.



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I. REIMBURSEMENT PROCEDURES & RETAILER ALLOWANCE

QB-D10076 claims should be submitted using the Long Form application only.

Claim Type: D10076
Cause Code: 02
CSC Code: XW
Main OP: 99910

<u>Operation Number</u>	<u>Repair Description</u>	<u>Qty</u>	<u>Labor Time</u>
99910-1	Delivery stop acc. to QB-D	1	0.1
99922-2	General reimbursement acc. to TJ/QB	1	0.1

Labor times provided are current at the time of release and are subject to change. Claims will be paid at the time in effect on the repair date.