



Warranty Field Campaign

Campaign Number: c2291	Revision: B	Released Date: 18-Feb-2021
In-Shop Campaign, ISB6.7 CM2350 B101 MY16 Yard Spotter EGR Valve Cleaning		Expiration Date (U.S. and Canada): 30-Mar-2022
		Expiration Date (International): 30-Mar-2022

Attention

- U.S. / Canadian Dealers
- U.S. / Canadian Distr./Branches and Div. Offices (Automotive)

This is to revise and replace Campaign 2291-A, dated 12-May-20. This revision is to:

- 1. Extend the Expiration date to: 30-Mar-2022.**

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

Description

This In-Shop Campaign is being issued to address high levels of engine out smoke on certain MY16, ISB6.7 CM2350 B101 engines. This In-Shop Campaign authorizes certified repair locations to remove and clean the EGR Valve and clean the Intake Air Connection Exhaust Gas Entrance Ports. While this campaign is **only** to be performed once, it can be performed during regularly scheduled maintenance or other repairs. There are certain restrictions on reimbursement.

Note : This In-Shop Campaign does **not** reimburse for any SRTs except those that are listed. It is recommended, but **not** required, that this Field Action be performed as part of another Cummins warrantable repair event to allow reimbursement for charges such as travel, troubleshooting, or access issues that are outside the scope of this document.

Action

In order to qualify for repair under this field action, an engine:

1. will be covered Regardless of coverage status, and
2. **must** show as OPEN on QuickServe® Online for this field action, and

Note : The ESN list is attached for reference.

After verifying that the engine meets the above requirements, perform the following actions:

1. Remove and Clean the EGR valve per procedure 011-022 EGR valve in Service Manual 2883567. While the EGR valve is removed, use a safety solvent intended for use on aluminum components (ex. carburetor cleaner) and a non-abrasive brush to clean the two Intake Air Connection Exhaust Gas Entrance Ports. Attachment B shows a picture of these ports. The Intake Air Connection does NOT need to be removed.

Material Disposition

Where applicable, items removed should be returned to ReCon for core credit. Unless otherwise indicated, items with no core liability can be scrapped.

Reimbursements

Parts

The following parts are covered under this field action:

Part Number	Quantity	Description
493261500	2	GSK,CNN
525301900	1	GSK,VLV

Labor Using Applicable Access Code and Time

SRT Code	Description	Time (hrs)
11-004	EGR Valve - Remove and Install	

SRT Code	Description	Time (hrs)
11-0YA	EGR Valve - Clean and Inspect for Reuse (CM2350)	

Travel

Travel is **not** covered under this field action. Towing is **not** covered under this field action.

Other Claimables

Consumables are **not** covered under this field action.

Claim Instructions

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Claim Codes	
Description	Code
Account Code:	65
Pay Code:	Distributor = X
Pay Code:	Dealer = D
Pay Code:	International = I
Failure Code:	WIRVBN

Attachments

Click here to see c2291_esn-list.xlsx

(/service/english/attachments/c2291_esn-list.xlsx)



Click here to see c2291_air_inlet_connection_attachment-b.pdf

(/service/english/attachments/c2291_air_inlet_connection_attachment-b.pdf)

Engine Family	Fuel System
ISBe4 (6 Cylinder) QSB6.7 ISB ISDe, ISD4.5, ISD6.7 ISBe, ISB4.5, ISB6.7	
Design Application	Market Application
Automotive	All

Document History

Date	Details
	Document Created; 06-Mar-2020
	Update the Description and the Action list; 12-May-2020
	Extend the Expiration date; 18-Feb-2021

Last Modified: 18-Feb-2021
