



## STAR ONLINE PUBLICATION



**Case Number:** S2123000012

**Release Date:** 02/24/2021

**Symptom/Vehicle Issue:** Squeak Noise From Exterior Door Handle

**Customer Complaint/Technician Observation:**

Lifting the door handle causes a squeak noise.

**Discussion:**

Replacement of the door handle assembly is not necessary. Applying lubrication to the handle mechanism should resolve the customer complaint.

Follow the Service Library handle removal procedure- 23 - Body / Doors - Front or Rear HANDLE, Exterior / Removal. Apply Mopar grease 05083150AA to the bell crank screw/washer (Fig 1). Optional lubricant is Mopar 05019059AC. Work the grease into the screw area by lifting handle several times while handle is off the car. Reinstall the handle(s) following 23 - Body / Doors – Front or Rear / HANDLE, Exterior / Installation.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

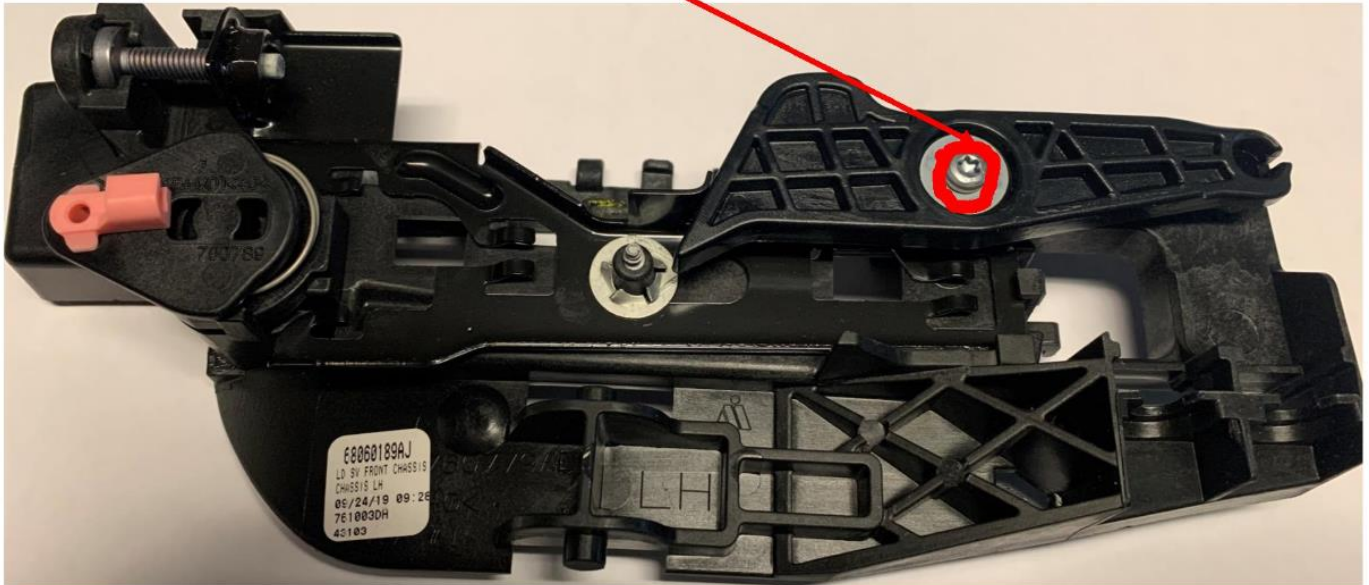
**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**



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Apply MOPAR grease 05083150AA or 05019059AC to screw washer



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