



STAR ONLINE PUBLICATION



Case Number: S2108000052

Release Date: 2/19/2021

Symptom/Vehicle Issue: Heated Seat LED Indicator Turns On And Back Off. One Or More Heated Seat DTC's

Discussion: When pressing the Heated Seat switch, the LED / indicator comes on for 2 seconds blinking and then turns OFF. The seat heater does not turn on. Upon scanning the vehicle for DTC's you will find one or more of the following.

- B1EB1-1A - Front Left Seat Heater Sensor 1 - Circuit Resistance Below Threshold
- B1EB1-1B - Front Left Seat Heater Sensor 1 - Circuit Resistance Above Threshold
- B1EB2-1A - Front Right Seat Heater Sensor 1 - Circuit Resistance Below Threshold
- B1EB2-1B - Front Right Seat Heater Sensor 1 - Circuit Resistance Above Threshold
- B1F16-1A - Front Left Seat Heater Sensor 2 - Circuit Resistance Below Threshold
- B1F16-1B - Front Left Seat Heater Sensor 2 - Circuit Resistance Above Threshold
- B1F17-1A - Front Right Seat Heater Sensor 2 - Circuit Resistance Below Threshold
- B1F17-1B - Front Right Seat Heater Sensor 2 - Circuit Resistance Above Threshold
- B1E99-13 - Front Left Heater Control 1 - Circuit Open
- B1E9A-13 - Front Right Heater Control 1 - Circuit Open
- B1F10-13 - Front Left Heater Control 2 - Circuit Open
- B19F11-13 - Front Right Heater Control 2 - Circuit Open

This concern could be caused by a heated seat cushion connector which is partially seated and not locked (no terminal contact).

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



STAR ONLINE PUBLICATION



Diagnosis: If the vehicle exhibits any of the faults listed above. Inspect the heated seat cushion connector.

Repair: Disconnect and reconnect the suspected connector to confirm it is fully seated.

Verification: Confirm the DTC's are no longer active. If the DTC's are still active follow the corresponding DTC flow chart.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found