



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: Service Air Suspension Message On Cluster With DTC's C15D9-00 C15A1-00

Customer Complaint/Technician Observation: Customer may complain of the air suspension system not moving and a service air suspension message on the cluster. DTC's set may be C15D9-00 low air mass, and C15A1-00 unable to obtain desired ride height.

Discussion: Perform a visual inspection of air line routing. Gently tug on the air lines by hand to feel if the air line is trapped or pinched by the drivers A Pillar body mount. If the line is found to be pinched, inspect the line for being crushed (Fig 1). Voss line repair fitting 68084816AA can be used for small areas of damage.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



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LF air suspension line at A Pillar.

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