



## STAR ONLINE PUBLICATION



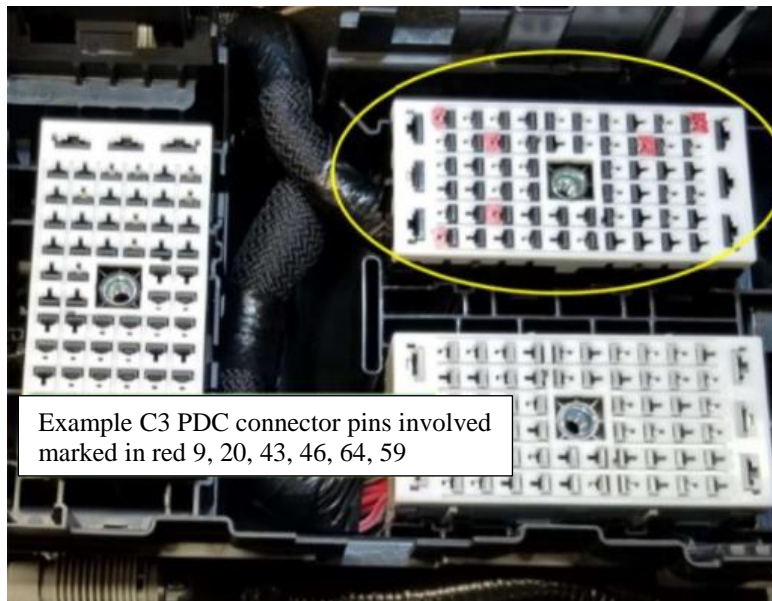
**Case Number:** S2108000038

**Release Date:** 02/12/2021

**Symptom/Vehicle Issue:** Multiple Electrical Issues, No Start No Crank, Battery Lamp On, Power Sliding Doors, Power Seat Functions Inoperative

**Customer Complaint/Technician Observation:** Owner complains of multiple electrical issues. Technician may observe any of the following DTC's U0100, U0001, U0002, U0140, U0151, C211B, P0627, U1143, B2199, U0111, U1144, P2AF8.

**Discussion:** If any of the above DTC's are identified and the test results lead to a wiring harness or PDC replacement; with no obvious condition identified. Thoroughly inspect the PDC for bent pins or harness connector for spread terminals with the appropriate terminal pick. See Mopar Essential Tools And Equipment - Terminal kit test kit 2064100080 and use PDC connector harness repair kits 68396626AA, 68396627AA, for C2, C3, C4 connector repairs (see wiring repair kit number or connector web site for correct repair kit association).



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**