



STAR ONLINE PUBLICATION



Case Number: S1625000007 REV. A

Release Date: 2/08/2021

Symptom/Vehicle Issue: Malfunction Indicator Lamp (MIL) Illumination. Diagnostic Trouble Code (DTC) P207F – Reductant Quality Performance Set.

Discussion: A small number of customers may experience a MIL illumination. Upon further investigation a technician may find DTC P207F set in the Powertrain Control Module (PCM) memory.

Note: Unlike prior model years, the P207F DTC Monitor is driven off of information sent by the Urea Quality Sensor (UQS) mounted in the Diesel Exhaust Fluid (DEF) tank. If this is the only DTC setting, DO NOT replace the SCR Catalyst, it will not correct the condition.

Prior to clearing the DTCs and proceeding with normal diagnostics, please be sure to save the following information:

- Vehicle Scan Report
- “AFT Diesel Exhaust Fluid Quality Sensor %” In Wi-Tech PCM data
- “DEF Quality Sensor Fluid Temperature” In Wi-Tech PCM data
- “DEF (Reductant) Tank Temperature” In Wi-Tech data
- DEF Refractometer readings
- Hydrocarbon Test Strip results

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



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CHRYSLER

DODGE



Jeep



SRT

Proceed with the normal published diagnostics for the DTC set. Be sure to check for any applicable PCM or DCU calibration updates pertaining to the DTC. Perform the updates as necessary.

If normal diagnostics continue to lead to replacing the DEF tank perform the following procedure to ensure the tank is the cause.

1. Remove the tank and drain all fluid. If frozen, be sure to thoroughly thaw the tank before draining.
2. Flush the tank thoroughly with .5 to 1 gallon of fresh DEF fluid and drain fluid back out.
3. Reinstall the tank and add 3.5 to 5 gallons of fresh DEF

Note: Only use appropriate funnels or tools that have not been used to fill any other type of fluid. Otherwise, contamination of the new DEF fluid may result.

4. Clear the DTCs and drive the vehicle for 10 minutes. If the DTC returns, or is still active and will not clear, then replace the DEF tank.

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