



STAR ONLINE PUBLICATION



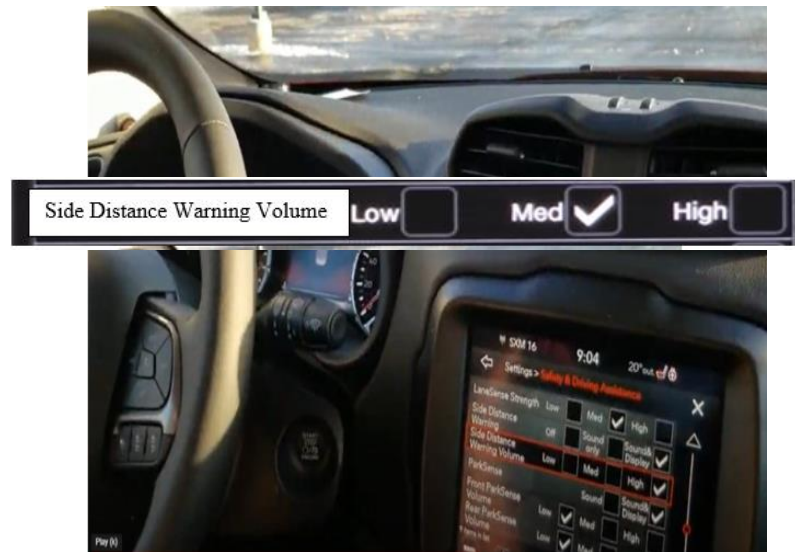
Case Number: S2108000035

Release Date: 02/06/2021

Symptom/Vehicle Issue: Side Distance Warning Volume Selection Does Not Change The Warning Volume As Selected

Customer Complaint/Technician Observation: Owner says the radio controls for side distance warning volume does not change to the lower volume when selected. Technician has attempted to change the settings without success.

Discussion: Radio option Control volume for the Side Distance Warning Volume stays on high does not change volume levels. Do not replace any components, a service release is expected early 3rd quarter 2021.



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| Side Distance Warning | This setting will adjust the warning for side distance. The available options are "Off", "Sound Only", and "Sound & Display". |
| Side Distance Warning Volume | This setting will adjust the volume for side distance warning. The available options are "Low", "Med", and "High". |

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found