



## STAR ONLINE PUBLICATION



**Case Number:** S2108000034 – Rev. A

**Release Date:** 2/6/2021

**Symptom/Vehicle Issue:** 15,000km Service Maintenance Interval Displayed In The Cluster Instead Of The Correct Interval

**Discussion:** After performing standard maintenance on the vehicle you may find that the service or maintenance interval is higher(15,000km) than what is recommended in the owner's manual. GCC: 10,000km/6 Months. Russia: 12,000km/1 Year.

This issue only affects the GCC/Middle Eastern and Russian Markets.

**Repair:** If the incorrect 15,000km service maintenance interval is displayed. Perform a Restore Proxy Configuration and a Proxy Alignment routine using WiTech. Allow the vehicle to perform a sleep cycle. The correct interval (Dependent On Region) should now be displayed.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**