



STAR ONLINE PUBLICATION



Case Number: S2124000001

Release Date: 02/16/2021

Symptom/Vehicle Issue: High Speed Blower Position Inoperable When Using Plow Controls.

Customer Complaint/Technician Observation: Customer states that the vehicle will turn off the blower motor in high position when using plow under heavy loads. This condition is currently being investigated by engineering.

Discussion: At this time, it is suggested to operate the blower motor on a lower position underneath "HI" when using the plow. Updated information will follow for permanent correction.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found