

# AfterSales TSO - Service Campaign



## MAS002528 (MSC 21-02)

From: Aftersales – TSO  
To: Maserati Network  
Auburn Hills, MI | February 23, 2021

### Service Campaign #409

#### M156, M157 & M161 – MY20 MY21: HVAC – Software Update

Maserati Levante and Sedans MY20 and MY21, are involved in a Service Campaign to update the HVAC Software.

This software update is necessary because the AC system could stop cooling after approximately 10 minutes at idle in areas with high ambient temperatures and high humidity.

#### Technical Procedure

1. Check in ModisCS+ to see if the vehicle is involved in this campaign and if the campaign has not been previously performed.
2. Perform the **HVAC – ECU Programming** through the Maserati Diagnosi.
3. Procedure is completed.

#### Entering a Warranty Claim

Fill in the relative Warranty Claim as follows:

Description	Code
Campaign Number	409
Warranty Code	23
Defect Code	063
Component Code	8.49.008
Labor Operation Code	8.49.008.9 (0,3)

Thank you for your continued support and cooperation.

Maserati North America, Inc.  
Aftersales Department