



SERVICE BULLETIN

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| Classification: AN20-003a | Reference: NTB20-019a | Date: February 4, 2021 |
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2019-2020 ARMADA; WINDSHIELD WIPERS ACTIVATE DURING REMOTE ENGINE START USING PHONE APP

This bulletin has been amended. See AMENDMENT HISTORY on the last page.
Please discard previous versions of this bulletin.

APPLIED VEHICLES: 2019-2020 Armada (Y62)
APPLIED DATE: Built on or before December 10, 2019
APPLIED SYSTEM: Only vehicles equipped with rain-sensing wipers

IF YOU CONFIRM

When using the NissanConnect Services App to start the vehicle (Remote Engine Start), the windshield wipers are activated regardless of rain.

ACTION

1. Replace the Body Control Module (BCM) with one listed in the **PARTS INFORMATION** on page 3.
2. Configure the BCM.
3. Perform the initialization procedure for NATS to relearn all of the customer's Intelligent Keys.
4. Erase stored DTCs.

IMPORTANT: The purpose of ACTION (above) is to give you a quick idea of the work you will be performing. You **MUST** closely follow the entire SERVICE PROCEDURE as it contains information that is essential to successfully completing this repair.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

SERVICE PROCEDURE

IMPORTANT: Before starting the Service Procedure, confirm that all of the customer's Intelligent Keys are present.

1. Before removing the BCM, perform “**Before Replace ECU**” of “**Read / Write Configuration**” to save the current configuration.
 - Refer to the Electronic Service Manual (ESM): **DIAGNOSIS > ELECTRICAL & POWER CONTROL > BODY CONTROL SYSTEM > BASIC INSPECTION > BODY CONTROL SYSTEM > ADDITIONAL SERVICE WHEN REPLACING BCM.**
2. Replace the BCM with one listed in the **PARTS INFORMATION** on page 3.
 - For BCM replacement refer to the ESM: **ELECTRICAL & POWER CONTROL > BODY CONTROL SYSTEM > REMOVAL AND INSTALLATION > BCM.**
3. After replacing the BCM, perform “**After Replace ECU**” of “**Read / Write configuration**” to write the configuration to the new BCM.
4. Perform the BCM system initialization for NATS to re-learn all of the customer's Intelligent Keys.
5. Erase any stored DTCs.

PARTS INFORMATION

| DESCRIPTION | MODEL | PART NUMBER | QUANTITY |
|--|-------------|-------------|----------|
| CONT ASSY-BCM (Body Control Module) | 2019 Armada | 284B1-6JC1A | 1 |
| | 2020 Armada | 284B1-6JC1B | |

CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

| DESCRIPTION | PFP | OP CODE | SYM | DIA | FRT |
|--|-----|---------|-----|-----|-----|
| Replace the Body Control Module (BCM) | (1) | RD94AA | ZE | 32 | (2) |

- (1) Reference the electronic parts catalog and use the BCM 284B1-***** as the Primary Failed Part (PFP).
- (2) Reference the current Nissan Warranty Flat Rate Manual and use the indicated Flat Rate Time (FRT).

AMENDMENT HISTORY

| PUBLISHED DATE | REFERENCE | DESCRIPTION |
|------------------|------------|-------------------------------|
| March 23, 2020 | NTB20-019 | Original bulletin published |
| February 4, 2021 | NTB20-019a | Classification number updated |