



**Rick March, General Manager
Customer Relations Group**

Greetings. I hope you are staying warm and safe through this Winter season. As I write this article in early February, we have just had our first measurable snowstorm of the season and it will be followed up with some very frigid days for us here in Ohio. I cannot wait for Spring to get here!!

We receive a lot of questions concerning maintenance on the new Relax Power Awning. As more and more of our trailers come equipped with the power awning, I have asked the manufacture (Zip Dee) if they could provide some maintenance tips that I could share with our owners. You can also go to <https://www.youtube.com/watch?v-5fxpVgbZclk> to watch a video of this process. Please visit Zip Dee's web-site for other how to videos concerning manual awnings as well.

Relax Awning Care

1. Lubricants needed.
 - a. Silicone spray and a rag for the steel bars and rafter arms.
 - b. White lithium grease with a spray straw for the main arm screws.
 - c. Scotch-brite pad.
2. Frequency.
 - a. Steel bars and rafter arms should be lubricated once every two months.
 - b. The main arm screw accessed through the lubrication hole on the arm should be lubricated once every 6 months.
3. Lubricate the gas rafters.
 - a. Open the awning completely. The areas that need lubrication are all exposed when the awning is open.
 - b. If there is any build up of white residue on the rafter arm, use the scotch-brite pad to clean it off so it remains smooth.
 - c. Place a rag over the top side of the gas rafter to protect the fabric from over spray. Spray the bright stainless tubing with the silicone spray being sure to move your protective rag as you move your spray nozzle.
 - d. Wipe off any excess lubricant. Pictured below.



4. Lubricate the steel bars.
 - a. Spray the steel bars with silicone spray.
 - b. Wipe off any excess lubricant. Picture below.



5. Lubricate the main arm screw.
 - a. Locate the main arm screw on the interior top side of the main awning arm. The side that faces the trailer when the awning is closed.
 - b. Place the tip of the spray straw of the white lithium grease can in the hole and spray a few sprays of lubricant down in the hole.
 - c. Close the awning. As the arms close the grease is worked into all the moving parts inside the awning arm.

Cleaning The Awning Fabric

1. Supplies Needed.
 - a. Bucket of water, long handled soft bristle brush, ¼ cup mild soap, 1 cup bleach.
2. Frequency.
 - a. The fabric should be washed once per year to help retain its water resistant properties. The top and the bottom side of the fabric should be washed at the same time.
3. Cleaning the fabric.
 - a. Open the awning completely.
 - b. Use the soft bristled brush to scrub soapy mixture on to both sides of the fabric. Avoid excess scrubbing on the seams to help protect the stitching.
 - c. Roll up the awning while still covered in the soap mixture.
 - d. Let sit for 15 to 30 minutes.
 - e. Then open the awning back up and rinse repeatedly until all the soap is out of the fabric.
 - f. Let the awning air dry for one hour before closing it again.

I hope this answers any questions you may have had for lubricating and cleaning the awning. If you need more assistance please visit the Zip Dee web-site or their You Tube videos.

I would love to hear from you and if you have a suggestion or topic you would like to see covered in a future article, or have a question just drop me a line at rmarch@airstream.com .

Have a great month!

Rick March