



Technical Journal

TITLE:

Window guide moulding front doors, deformed

REF NO: TJ 35789.1.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2021-01-05	STATUS DATE: 2021-01-11
FUNC GROUP: 8455	FUNC DESC: Guide moulding for door glass; sealing	Page 1 of 3	

“Right first time in Time”

Attachment

File Name	File Size
TJ35789.pdf	0.2184 MB

DESCRIPTION:

If vehicle shows symptom of front doors window guide moulding not being in correct position by having uneven appearance, follow the instructions under “Service”. Attached you will find some pictures of incorrect position/appearance.

CSC Customer Symptom Codes

Code	Description
M4	Exterior trim/components/Moldings, trim poorly aligned or fit
ZP	Sealings doors, windows, lids/Loose, poor fit, warped

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
536							2019-9999		0000001-0999999	201746-209952

**SERVICE:**

To adjust the guide moulding into correct position:

Open the window. Press the incorrect part of the guide moulding inwards/towards the car until it is attached to the door bow. If needed, repeat the operation along the part, starting in the middle, until it is all in correct position.

Warranty claim info:

To get warranty claim accepted for a job described in this TJ, please use following data:

VST OP number: 99921-2

VST Operation Number

VST Operation Number	Description
99921-2	General reimbursement acc. to TJ/QB

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 8455.

To view TJ attachment continue to next page. This TJ has one attachment.



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