

WARRANTY POLICY LETTER

Reference number:	WPL-30-1491	Issued: 01 February, 2021
Subject:	Repair Policy for Instrument Panel Leather Damage	
Applicable to:	All Dealers	
Distribute to:	After Sales Manager Executive Manager Service Manager	Warranty Staff Technician(s) Parts Staff

Dear Colleagues,

If a vehicle shows signs of leather distortion or shrinkage on the Instrument Panel (IP) on DB11+ onwards vehicles and the vehicle is covered by manufacturer's warranty, a new part must be ordered from Aston Martin Parts Operations and a Warranty claim must be submitted when the repair is complete.

Note: IP leather with distortion or shrinkage must not be repaired or re-trimmed.

The displaced IP will be marked for return to the supplier for investigation into the failure and Warranty claim cost recovery when the Warranty claim is accepted, and a Parts Return Request (PRR) will be issued.

Please make sure that this information is copied to all the applicable personnel in your Dealership.

Thank you for your continued support. If you have any questions, please email our warranty department at:
warranty@astonmartin.com

Yours sincerely



Neil Morris

Warranty Manager