

SERVICE POLICY LETTER

Reference number:	SPL-30-1441	Issued: 26th January 2021
Subject:	New Special Service Tools for 2021	
Applicable to:	All Dealers	
Distribute to:	After Sales Manager Executive Manager Service Manager Sales Manager	Warranty Staff Technician(s) Parts Staff

Dear Colleagues,

This Service Policy Letter is to inform you of new special service tools that will be introduced in 2021. Full details of these tools are listed below:

AMDS VCI Unit

The supplier of the VCI unit you already have with your AMDS will no longer be able to manufacture the VCI unit. This means we need to introduce a new VCI unit part number: 43-28811.

The new VCI unit will be compatible with AM platform vehicles and will not function correctly with VH platform vehicles until the end of 2022.

Note: Please make sure the VCI unit you already have is kept in serviceable condition because of limited supply of old VCI units. A reman program has been setup for the repair and return of old VCI units.

AML Part Number	Price	Mandatory	AMDS VCI Unit
43-28811	£1,331.17 GBP	Mandatory supply Q2 2021	

CTEK Pro 120 Battery Charger

To improve the reliability of software reprogramming and to meet the requirements of new battery technologies.

Note: Dealers that already have an equivalent specification battery charger do not need to purchase a CTEK Pro 120 battery charger.

AML Part Number	Price	Mandatory	CTEK Pro 120 Battery Charger
43-28796	£1,375.71 GBP	Supplied on a dealer order basis	

Pico NVH Upgrade Kit

To perform advanced NVH diagnostics.

AML Part Number	Price	Mandatory	Pico NVH Upgrade Kit
43-28810	£550.00 GBP	Mandatory supply after Silver Level Technical Training is completed	

AMG V8 Engine Harness Repair Tools & Kit

To perform repairs to AMG V8 engine harness.

AML Part Number	Price	Mandatory	AMG V8 Engine Harness Repair Tools & Kit
43-28734 Fly leads	£980.27 GBP	Mandatory supply Q2 2021	
43-28735 Connector kit	£779.89 GBP		
43-28815 Extraction tools	£425.71 GBP		

DBX Subframe Trolley Adaptors

The DBX subframe trolley adaptors part number: 43-28803 will be delivered Q1 2021 (Refer to SPL-30-1356).

The tooling shown above as mandatory supply will be invoiced to your Dealer parts account in the usual way.

If you have any questions about this Policy Letter, please speak to Client Services - Technical on Tel: +44 (0) 1926 644720. Thank you for your continued support.

Yours faithfully



Andrew West
Director, Client Services.