



SERVICE BULLETIN

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| Classification: KS19-057a | Reference: NTB20-031a | Date: February 1, 2021 |
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KICKS AND VERSA SEDAN; INTELLIGENT KEY ERROR MESSAGE DISPLAYS AND DTC B2602 STORED

This bulletin has been amended. See AMENDMENT HISTORY on the last page.
Please discard previous versions of this bulletin.

APPLIED VEHICLES: 2019 Kicks (P15)
2020 Versa Sedan (N18)

IF YOU CONFIRM

The Vehicle Information Display shows the message “Intelligent Key System Error”

And

DTC B2602 is found stored.

NOTE: This incident usually occurs while driving the vehicle.

ACTION

Replace the Intelligent Key unit.

- If the vehicle’s current Intelligent Key unit part number is 285E1-5RB3A, replace it with 285E1-5EA0A.
- If the vehicle’s current Intelligent Key unit part number is 285E1-5RA6A, replace it with 285E1-5EA5A.

CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

| DESCRIPTION | PFP | OP CODE | SYM | DIA | FRT |
|--------------------------|-----|---------|-----|-----|-----|
| R&I Intelligent Key Unit | (1) | RK50AA | ZE | 32 | (2) |

- (1) Reference the electronic parts catalog and use the Smart Keyless Control Unit (285E1-*****) as the Primary Failed Part (PFP).
- (2) Reference the current Nissan Warranty Flat Rate Manual and use the indicated Flat Rate Time (FRT).

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

AMENDMENT HISTORY

| PUBLISHED DATE | REFERENCE | DESCRIPTION |
|-----------------------|------------------|-------------------------------|
| April 23, 2020 | NTB20-031 | Original bulletin published |
| February 1, 2021 | NTB20-031a | Classification number updated |

