



SERVICE BULLETIN

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| Classification: KS19-042b | Reference: NTB19-101b | Date: February 1, 2021 |
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PUSH BUTTON IGNITION AND DOOR REQUEST SWITCHES INOPERATIVE

This bulletin has been amended. See AMENDMENT HISTORY on the last page.
Please discard previous versions of this bulletin.

- APPLIED VEHICLES:** 2019-2020 Pathfinder (R52)
2019 Titan/Titan XD (A61) - Platinum, SL, SV, Pro 4X ONLY
- APPLIED VIN AND DATE:** 2019 Pathfinder: All
2020 Pathfinder: Built before 5N1(*)R2(***)LC 589857
2019 Titan/Titan XD: All

IF YOU CONFIRM

All of the conditions listed below are occurring on an Applied Vehicle with the Intelligent Key within range.

- The doors **will not** lock/unlock when the request switch on an exterior door handle is pressed. (Feature not installed on Titan/Titan XD SV models.)
- The doors **will** lock/unlock when the respective buttons are pressed on the Intelligent Key.
- The engine **will** not start when the ignition switch is pressed while depressing the brake.
- The engine **will** start when pressing the Remote Engine Start (RES) button on the Intelligent Key. (Feature not installed on Titan/Titan XD SV and Pro4X models.)
- The engine **will** start when pressing the ignition switch while holding the Intelligent Key in front of it.

ACTION

Replace the BCM.

- Refer to the Electronic Service Manual (ESM) for the procedure to replace the BCM:
ELECTRICAL & POWER CONTROL > BODY CONTROL SYSTEM > BCM > REMOVAL AND INSTALLATION > BCM (BODY CONTROL MODULE)

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

PARTS INFORMATION

| MODEL | DESCRIPTION | PART NUMBER | QUANTITY |
|----------------|-------------|-------------|----------|
| Pathfinder | BCM | 284B1-9NR3A | 1 |
| Titan/Titan XD | | 284B2-9FV1A | |

CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

| DESCRIPTION | PFP | OP CODE | SYM | DIA | FRT |
|-------------|-----|---------|-----|-----|-----|
| Replace BCM | (1) | RD94AA | ZE | 32 | (2) |

- (1) Reference the electronic parts catalog and use the BCM Assembly as the Primary Failed Part (PFP).
- (2) Reference the current Nissan Warranty Flat Rate Manual and use the indicated Flat Rate Time (FRT).

AMENDMENT HISTORY

| PUBLISHED DATE | REFERENCE | DESCRIPTION |
|------------------|------------|--|
| November 7, 2019 | NTB19-101 | Original bulletin published |
| April 8, 2020 | NTB19-101a | APPLIED VEHICLES, IF YOU CONFIRM, and PARTS INFORMATION sections revised |
| February 1, 2021 | NTB19-101b | Classification number updated |

