

KS18-030a

NTB18-071a

February 9, 2021

Date:

SECURITY ALARM SOUNDS AFTER USING MECHANICAL KEY TO UNLOCK DRIVER DOOR

This bulletin has been amended. See AMENDMENT HISTORY on the last page. Please discard previous versions of this bulletin.

APPLIED VEHICLES:	2018 Altima (L33) 2018 – 2019 Maxima (A36) 2018 – 2019 Murano (Z52) 2018 – 2019 Pathfinder (R52) 2018 – 2019 Rogue (T32) 2018 – 2019 Titan and Titan XD (A61)
APPLIED DATE:	2018 Altima (L33) built after January 15, 2018 2018 Maxima (A36) built after April 25, 2018 2019 Maxima (A36) All 2018 Murano (Z52) built after April 13, 2018 2019 Murano (Z52) All
	2018 Pathfinder (R52) built after August 18, 2017 2019 Pathfinder (R52) All
	2018 Rogue (T32) built after August 18, 2017 Only VINs starting with 5N
	2019 Rogue (T32) All
	Only VINs starting with 5N
	2018 Titan and Titan XD (A61) built after May 1, 2018
	2019 Titan and Titan XD (A61) All

SERVICE INFORMATION

Applied Vehicles listed above are no longer equipped with a door unlock sensor and/or Body Control Module (BCM) software to provide support for the door unlock sensor.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

Normal Functionality For Vehicles Built Without Door Unlock Sensor And/Or BCM Software To Support Door Unlock Sensor

For Applied Vehicles built after the Applied Dates listed on page 1, using the mechanical key on the driver door will operate differently than vehicles built before the Applied Dates.

For these later models, the **BCM will not recognize operation of the mechanical key**.

If a mechanical key is used to lock the driver door.

- The security system will not set. If the vehicle is broken into, the alarm will not sound.
- Only the driver door will be locked. Other doors will not lock using the mechanical key.

If a mechanical key is used to unlock the driver door.

- Only the driver door will be unlocked. Other doors will not be unlocked.
- If the security system is set, when the door is opened the alarm will sound.

NOTE: Using the Unlock button on the Intelligent Key, pushing the request switch on the driver or passenger door with the Intelligent Key in range, or using the Intelligent Key to start the vehicle will silence the alarm.

The mechanical key will not operate the power windows.

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
October 22, 2018	NTB18-071	Original bulletin published
February 9, 2021	NTB18-071a	Classification number updated