



Temporary suspension of Workshop Campaigns CR191 - CR193 - CR195 Service Repair Bulletin SRV-SRB-21-015

Date: February 16, 2021
To: Dealer Principal, General Manager, Service Manager, North American Dealer Network
From: Richard Kenton, Technical Director
Eric Bradley, Technical Training and Publications Manager

Dear Dealers,

This bulletin is to inform you that we are forced to temporarily suspend the following Workshop Campaigns due to a supply issue.

CR #	Bulletin #	Description	Models
CR191	SRV-TSB-20-004	Inspection and possible replacement of rear brake hoses	Monster 821 Model Year 2018-2020
CR193	SRV-TSB-20-006	Inspection and possible replacement of rear brake hoses	Monster 1200 Model Year 2017-2020
CR195	SRV-TSB-20-008	Inspection and possible replacement of rear brake hoses	SuperSport Model Year 2017-2020

Starting from Thursday, 18 February 2021, you will no longer be able to view the above Workshop Campaigns in the DCS, and you will no longer be able to claim them under warranty.

If you have any outstanding Claims, please submit them by 23:59 Italian Time (CET) on Wednesday 17 February 2021.

We are working to solve the problem and make these updates available again.

Please contact your Service Area Manager for handling special or critical cases with Customers.

For questions about this Service Bulletin,
please contact your Service Area Manager.