



Ducati E-Bike pre-delivery and maintenance operation videos

Ducati E-Bikes (All Models)

Service Repair Bulletin SRV-SRB-21-008

Date: February 1, 2021
To: Dealer Principal, General Manager, Service Manager, North American Dealer Network
From: Richard Kenton, Technical Director
Eric Bradley, Technical Training and Publications Manager

Dear Dealers,

A series of videos has been prepared showing the sequence of operations to be performed to correctly put the Ducati E-Bike on the road and a series of other operations/adjustments necessary during routine maintenance.



NOTE

All the operations shown in the tutorials have been carried out using the MIG-S models as a reference; these operations are similar for the other models in the range.



WARNING

Before carrying out any operation on your Ducati E-Bike, we remind you that it is essential to carefully consult the owner's manual supplied with the bike as well as the manuals of the various components installed on the bike.





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In detail you will find:

1. **Video 1:** Removing the transport packaging and putting the bike on the road at the following YouTube link: <https://youtu.be/5aqkDARktik>.



2. **Video 2:** Pre-delivery checks at the following YouTube link: <https://youtu.be/qiubAsuM8lg>.



3. **Video 3:** Adjustments to be carried out during Delivery to Customer at the following YouTube link: <https://youtu.be/wtbOhgDL50k>.





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4. **Video 4:** Calibrating and adjusting the derailleur at the following YouTube link:
<https://youtu.be/GkWtP9aw11Y>.



5. **Video 5:** Installing a tubeless system at the following YouTube link:
<https://youtu.be/w5pURV5uYE8>.



NOTE

Tubeless systems are not part of stock equipment. These can be purchased through your local vendor. They are an excellent upgrade for improved handling and puncture resistance.

6. **Video 6:** Removing the sprocket box and checking the freewheel system at the following YouTube link: <https://youtu.be/V5kJHEpEluk>.





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7. **Video 7:** Replacing the chain at the following YouTube link:
<https://youtu.be/nhJuw9Rlupg>.



NOTE

You will find an index in the comments section of each video to make it easier to consult and search for the various operations performed.

Additional videos will be prepared on other maintenance operations for Ducati E-Bikes to provide you with the resources to better serve your customers.



NOTE

Additional resources for service support can be found in bulletin SRV-SRB-21-003
Ducati E-Bike North America Service Program

As this program develops additional information about sales and service support will be distributed to each participating dealer. For questions about this Service Bulletin, E-Bike parts, Tooling, Service Program support, or to report transport damage, please contact us at ebikeservicesupportDNA@ducati.com