

Model: V9 Bobber MY16 MY17 - V9 Bobber E4 MY17 - V9 Roamer MY16 MY17 - V9 Roamer E4 MY17

Subject: ABS lines tightening adjustment - Technical update

Campaign Code: PGJZZQ1701_TU

Dear Dealer / Service Centre,

This technical update involves vehicles that have already installed the ABS lines support and is necessary in order to eliminate any tension due to the tightening of the lines themselves.

As part of the continuous and strict quality sampling plans of the components installed on our vehicles, the continuous search for new and better technical solutions and the attention towards customers, we hereby announce that, on a specific lot of vehicles of the model in question for precautionary purposes, the ABS brake lines tightening adjustment on the control unit is required.

If, on the other hand, damage or wear of the brake lines is detected, in addition to entering the service coupon, a Help Desk ticket (attaching photographic material) must also be opened to manage additional replacements (see operating procedure)

This issue will be managed as usual via a dedicated section of the PWM warranty management software system.

The list of frame numbers involved in this update is viewable in the Campaigns / Campaign Reports section of the PWM system.

You are kindly requested to identify the vehicles in your stock that require the aforementioned update, and implement it BEFORE they are sold to the end customer, or, if the vehicles are already in circulation, at the first available opportunity.



CAMPAIGN MANAGEMENT PROCEDURE

- From the main menu, select the option “**campaigns**”, then select the option “**Enter campaigns**” from the sub-menu.
- Open the frame number subject to the campaign in the window opened.
- Select “**search**” to open a window with the available foreseen service coupon:
 - **ABS lines tightening adjustment:** service coupon that foresees the labour related to the operation.
- Select the coupon, compile the “**Km**” field, and then save the procedure definitively.
- Once the intervention is completed, it is essential to declare the service coupon as "carried out" in the PWM within 6 months from entry otherwise, after this period, the system will set the intervention as "**NOT CARRIED OUT**".

LABOUR:

Minutes of labour for coupon: 5'

PROCEDURE

If the ABS lines are damaged, proceed as follows:

- Enter a technical Help Desk ticket, accompanied by photographic documentation of the problems encountered and check the presence of the ABS lines support, to obtain authorization to replace the components under warranty;
- Enter the relative warranty;
- Declare both the update service coupon and the warranty as carried out on PWM.

The procedure for the tightening adjustment of the ABS lines on the control unit is shown below; while, for the possible replacement of damaged components, refer to the Workshop Manual.

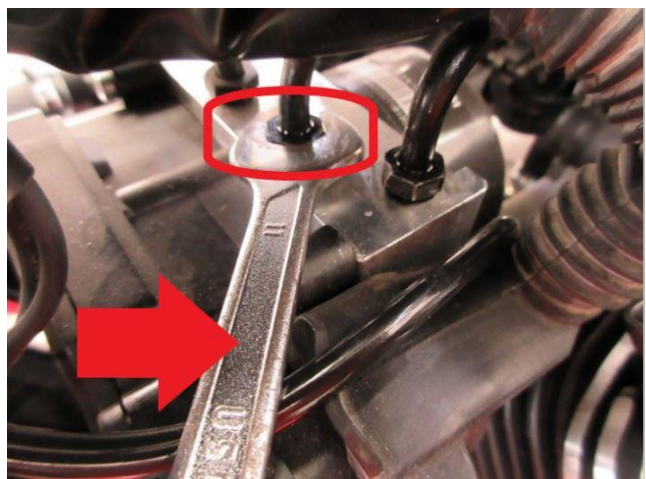
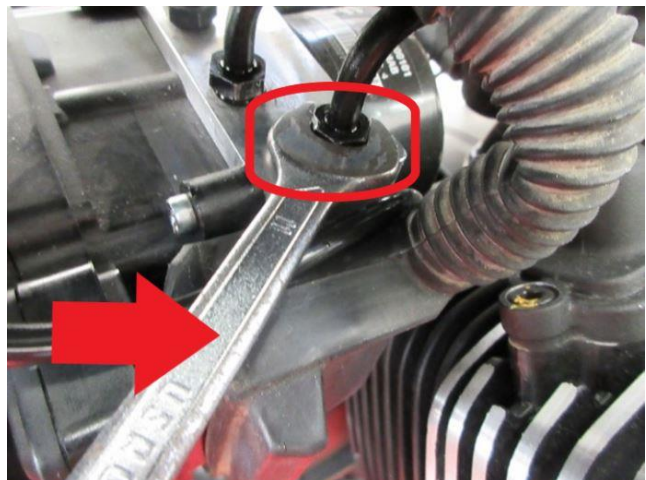
ABS lines tightening adjustment on the control unit:

- Place the vehicle on the stand

Position yourself on the left side of the vehicle (gear lever side) where the connection area of the ABS brake lines to the control unit is accessible. (see attached photo).



Loosen the two fixing nuts of the ABS brake lines on the control unit by turning them 90° anticlockwise. (see photo, loosening nut 1 connecting the brake line from the front brake lever to the ABS control unit and nut 2 connecting the brake line from the ABS control unit to the front brake calliper).

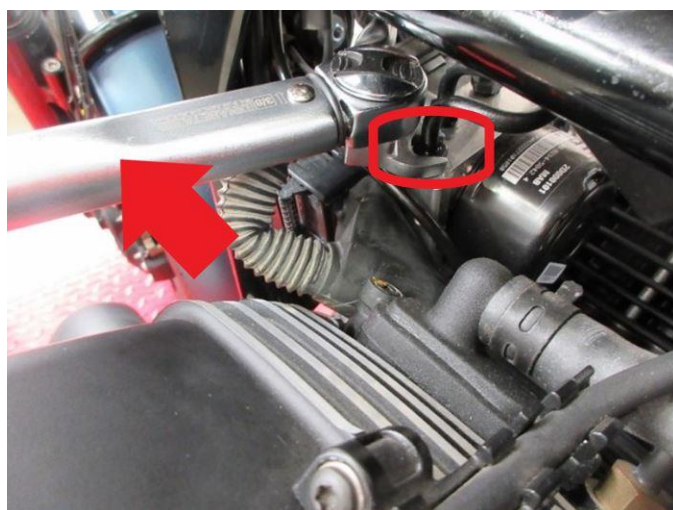


Then secure (clockwise) to a torque of 15-18 Nm using a dynamometric wrench the two locking nuts of the ABS brake lines to the control unit, previously loosened with the sequence shown in the photos.



IMPORTANT

In the event of a slight leakage of brake fluid, spray alcohol and clean by blowing compressed air.



Declare the service carried out in the PWM.

Best regards,

Piaggio & C. S.p.A.

Spare Parts, Accessories and Aftersales Technical Service / Service BU