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**Technical Service Bulletin** 

GROUP	NUMBER
CAMPAIGN	21-01-008H
DATE	MODEL(S)
February 2021	Kona Electric (OS EV)

# SUBJECT: KONA EV INSPECTION AND BMS UPDATE FOR REVISED MONITORING LOGIC APPLICATION (SERVICE CAMPAIGN T5V)

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## \*\*\*\*\*Dealer Stock and Retail Vehicles\*\*\*\*\*

Dealers must perform this Campaign on all affected vehicles prior to customer retail delivery and whenever an affected vehicle is in the shop for any maintenance or repair.

When a vehicle arrives at the Service Department, access Hyundai Motor America's "Vehicle Information Screen (VIS)" screen via WEBDCS to identify open Campaigns.

## **Description:**

This bulletin provides information related to inspection of KONA Electric (OS EV) vehicles and to perform a BMS (Battery Management System) software update to latest revised level.

* IMPORTANT	

\*\*\*\*SPECIAL PROCEDURE\*\*\*\*

Carefully follow all steps exactly as provided by the inspection procedures since the BMS update method will depend on the inspection result.

- Check for DTC P1AA600 prior to BMS update as it will require battery replacement.
- Inspect whether the appropriate BMS ROM ID had been installed in the past by Recall 196.
- The result of inspection of the past BMS Update's ROM ID determines what type of GDS ECU Upgrade method is to be used, Auto versus Manual for the BMS Update method.
- When available, you can view the associated training for this campaign in the "My Learning Assignment" window on your home page of the Learning Portal.

# Applicable Vehicle:

• 2019-2021 Kona Electric (OS EV)

**Warranty Information:** (BSA = Battery System Assembly, BMS=Battery Management System)

Op Code	Operation	Op Time	Causal Part	Nature Code	Causal Code
00D118RA	Logic upgrade (BMS)	0.3 M/H	37501-K4000QQH		
00D118RB	ROM Check + Logic upgrade (BMS)	0.4 M/H	37501-K4000QQH	I11	ZZ3
00D118RC	ROM Check + BSA Replacement	3.4 M/H	37501-K4000QQH		
00D118RD	ROM Check + BSA Replacement+ Logic upgrade(BMS)	3.7 M/H	37501-K4000QQH		

NOTE 1: Submit Claim on Campaign Claim Entry Screen

**NOTE 2:** If a part is found in need of replacement while performing Service Campaign T5V, and the affected part is still under warranty, submit a separate claim using the same Repair Order. If the affected part is out of warranty submit a Prior Approval Request for goodwill consideration prior to performing the work.

## Service Procedure:

#### (NOTE: Carefully refer to the individual TSB Steps for detailed instructions) Vehicle in TSB Step-1 Yes DTC Scan BMS for DTC No DTC Read the BMS "Current ROM ID" BMS DTC P1AA600 found stored by GDS Follow TSB 20-EE-001H-2 to TSB Step-2 replace the EV battery. Go to step-5 after replaced. Check if the GDS read NO "Current ROM ID" is YES Other BMS DTC found stored any of these? (Refer to shop Manual) 6080, 6082, 6084, 6086 6580, 6582, 6584, 6586 6780, 6782, 6784, 6786 ٠ TSB Step-3 Read the BMS "Original ROM ID" from the label at rear of EV battery Ħ CYLINDER KIA MOTO Laboration and the second TSB Step-4 **INSPECTION of the** NO (only one) PAST BMS UPDATE: YES (both) (Past BMS Are both "Current ROM ID" and (Past BMS Manual Mode "Original ROM ID" found within the OLD Update was column of the same BMS P/NO section Update had been appropriate) of the ROM ID Table? performed to the wrong ROM ID) TSB Step-5 TSB Step-6 Perform BMS Auto Mode Update Perform BMS Manual Mode Update (Try Event 655 first, then Event 656 if Follow directions VERY CAREFULLY to 655 does not take) slelect the appropriate BMS P/NO and software to update. Scan BMS for DTC YES BMS DTC NO **Release Vehicle**

SUBJECT:

BMS DTC Inspection Result:	Next Action:
No DTC found	Go to next Step-2
• DTC P1AA600	Collect DTC screen, P1AA600 Freeze Frame Data with Information Codes 1-6 (example shown) and BMS Data Analysis screens.
	<ul> <li>Senor Name</li> <li>Value</li> <li>NO</li> <li>NO</li> <li>VCU Nain Relay Off Request</li> <li>NO</li> <li>VCU Handy</li> <li>YES</li> <li>VCU EV Ready</li> <li>NO</li> <li>FATC Main Relay Off Request</li> <li>NO</li> <li>Charging Lamp Off Request</li> <li>NO</li> <li>Charging Lamp Status</li> <li>OFF</li> <li>Information Code3</li> <li>1322</li> <li>No.</li> <li>Otick Charge Otto Status</li> <li>OFF</li> <li>Information Code3</li> <li>Otick Charge Otto Status</li> <li>OFF</li> <li>Information Code4</li> <li>Otick Charge Otto Status</li> <li>OFF</li> <li>Information Code5</li> <li>No.</li> <li>Otick Charge Otto Status</li> <li>OFF</li> <li>Information Code5</li> <li>No.</li> <li>Otick Charge Otto Status</li> <li>OFF</li> <li>Information Code4</li> <li>No</li> <li>Otick Charge Otto Step-5 to update the BMS in Auton Mode after the battery is replaced</li> </ul>
Other DTC	<ul> <li>Refer to shop manual for service procedures, then continue to Step-2.</li> </ul>
Check if the Recall 196 BMS Update was DONE in the past: Use GDS as shown to check the BMS	With GDS select: S/W Management EV Battery System System Identification:
note of it as the "Current ROM ID".	Systems Components Unfold All
Result is <b>Recall 196 was DONE in the</b> <b>past</b> if the <b>Current ROM ID</b> is <u>any</u> of these:	EV Motor Control System     System Identification     Initialization of Automatic Resolver Offset Calibration     Electric Water Pump Control     EPCI1 (MCI1) self-diagnosis function
<ul> <li>6080, 6082, 6084, 6086</li> <li>6580, 6582, 6584, 6586</li> <li>6780, 6782, 6784, 6786</li> </ul>	EV Battery System
For any other <b>Current ROM ID</b> value that is not in the list above, assume the result is <b>Recall 196 was NOT performed</b> .	ОК
Recall 196 Check Result:	Next Action:
Recall 196 was DONE in the past	Go to next Step-3
Recall 196 was NOT performed	Skip to Step-5 BMS Auto Mode Update

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3.	Check the Battery's Original BMS ROM ID: Check the label on the rear of the battery for the BMS ROM ID as shown in the example of the red box and make a note of it as the "Original ROM ID". <b>* NOTE</b> Ignore the HMC part number above the BMS ROM ID. It is the Battery System Assembly P/N, which is different from the BMS P/N. Do <u>not</u> use it for the BMS P/NO in the next inspection step and the BMS Update step.	Lift-up the vehicle and check the <b>BMS ROM ID</b> of the label located at the left-upper rear side of the battery:			
4.	<ul> <li>Inspection whether the past Recall 196 BMS Update result was made to the appropriate ROM ID:</li> <li>A. Locate the GDS read "Current ROM ID" within the OLD column of the Event #655 ROM ID Table of pages 6-10.</li> <li>NOTE: It will be one of the yellow highlighted ROM ID for the past Recall 196.</li> <li>B. Confirm if the "Original ROM ID" from the battery label is also found within the OLD column of the same BMS P/NO section of the ROM ID Table.</li> <li>ROM ID Check Result:</li> </ul>	Example BMS P/NO section of the BMS ROM ID Table: NOTE: Previous Recall 196 Event shown as follows in the chart: SYSTEM P/NO OLD NEW B This example section applies to this BMS P/NO 5500 Original ROM ID from the battery label should also be in the OLD column of the same BMS P/NO BMS 375A0-K4050 6000 6100 A Locate the Current ROM ID it will be one of the yellow highlighted in the ROM ID Table			
	Both "Current ROM ID" and "Original ROM ID" are found in the same BMS P/NO section of the ROM ID Table.	<ul> <li>Recall 196 BMS Update was COMPLETED.</li> <li>Proceed to next Step-5 to perform BMS Auto Mode Update.</li> </ul>			
	<ul> <li>The "Original ROM ID" is <u>NOT</u> found together in the same BMS P/NO section as the "Current ROM ID".</li> </ul>	<ul> <li>Recall 196 BMS Update was <u>NOT</u> performed to the appropriate ROM ID in the past.</li> <li>Skip to Step-6 to perform <b>BMS Manual Mode Update</b> to change to the appropriate ROM ID.</li> </ul>			

SUB	JBJECT: KONA EV INSPECTION AND BMS UPDATE FOR REVISED MONITORING LOGIC APPLICATION (SERVICE CAMPAIGN T5V)				
GDS	6 Informatio	on: (NOTE: Onl	y one of these e	events will apply)	
	System	Event #	Description		
	BMS	655	OS EV - IMPF	ROVED MONITORING LOGIC APPLICATION(BMS, LG BATTERY)	
	BMS	656	OS EV - IMF LG B	PROVED MONITORING LOGIC APPLICATION(BMS, ATTERY)(SPECIFIC PRODUCTION PERIOD)	
5.	<ul> <li>BMS Auto</li> <li>a) Select</li> <li>b) Select</li> <li>c) Select</li> <li>d) Select</li> <li>d) Select</li> <li>d) Select</li> <li>f) Follow</li> <li>the ECI</li> <li>g) Scan for</li> <li>DTC P</li> <li>h) Clear D</li> </ul>	<u>Mode Update</u> : ECU Upgrade. Auto Mode. BMS system. Event #655 firs e, then try Ever Jpgrade. GDS instruction: J Update. or DTC. Go bac IAA600 was sto TCs	st, if it does ht#656 next) s to complete k to step-1 if ored in BMS.	ECU Upgrade         KONA electric(OS EV) > 2020 > 150KW         System         ABS/ESP         BMS         IGPM         MCU         VCULDC         • ROM ID         Currently in Vehicle         6782         Latest Update         6802         Event Group         556.05 EV - IMPROVED MONITORING LOGIC APPLICATION(BMS, LG         BATTERY(SPECIFIC PRODO)         655.05 EV - IMPROVED MONITORING LOGIC APPLICATION(BMS, LG         BATTERY(SPECIFIC PRODO)         Previous       Upgrade	
6.	BMS Manu a) IMPOR must b method i. Loca from with <u>entin</u> Tab BMS ii. Loo cata	<b>Lal Mode Updat</b> <b>TANT: The exa</b> <b>De determined</b> <b>d (i) or (ii):</b> ate the " <b>Origin</b> in the battery lak in the <b>OLD</b> co <u>re</u> <b>Event</b> #655 <b>le</b> . Then note to kup <b>BMS P/N</b> log for the vehic	e: at BMS P/N using either al ROM ID" bel of Step-3 blumn of the - ROM ID he applicable the left. in the Parts le's VIN.	VEHICLESYSTEMP/NOROM IDVEHICLESYSTEMP/NOOLDNEW530054005500Sale54005500Note this is the BMS Part5500Number to be selected for the Manual Mode Update.5700OSEVBMS375A0-K4050OSEVBMS375A0-K4050Locate the exact Original ROM ID from the battery label in the OLD column of the entire ROM ID Table.6000	
	<ul> <li>b) Select I</li> <li>c) Select I</li> <li>d) Select I</li> <li>e) Select I</li> <li>not wo</li> <li>f) Scroll a</li> <li>g) Select I</li> <li>h) Enter</li> <li>Passwa</li> <li>based</li> <li>i) Follow</li> <li>the ECI</li> <li>j) Scan for</li> <li>DTC P<sup>2</sup></li> <li>k) Clear D</li> </ul>	ECU Upgrade. Manual Mode. BMS system. Event 655 at fir rk to upgrade, t and select the E Jpgrade. the Password ord Table on the on Event# and I GDS instructions J Update. or DTC. Go bac IAA600 was sto TCS. the TSB is comp	rst, if it does ry Event 656. BMS P/N. d from the he last page BMS P/N. s to complete k to step-1 if ored in BMS.	ECU Upgrade         Image: CONA electric(OS EV) > 2021 > 150KW         System         Image: Construction of EV)         Image: Construction o	

#### **BMS ROM ID Table:**

1) Event #655:

# NOTE: Previous Recall 196 Event shown as follows in the chart:

6080

OVOTEM	D/NO	ROM ID	
STOLEM	P/NO	OLD	NEW
		5300	
		5400	
		5500	
		5700	
		5800	
		5900	
DMS	275 A O K 4050	6000	6100
DIVIS	375AU-R4050	6020	0100
		6040	
		6050	
		6060	
		6070	
		6080	
		6090	
		5302	
		5402	
		5502	
		5702	
		5802	
		5902	
BMS	375A0-K4000	6002	6102
BINIS	375AU-K4000	6022	0102
		6042	
		6052	
		6062	
		6072	
		6082	
		6092	

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		5304	
		5404	
		5504	
		5704	
		5804	
		5904	
DMO	07540 1/4450	6004	0404
BMS	375AU-K445U	6024	6104
		6044	
		6054	
		6064	
		6074	
		6084	
		6094	
		5306	
		5406	
		5506	
		5706	
		5806	
		5906	
<b>D</b> MO	07540 1/4400	6006	0.100
BMS	375A0-K4400	6026	6106
		6046	
		6056	
		6066	
		6076	
		6086	
		6096	
		6200	
		6220	
		6240	
		6540	
BMS	375A0-K4051	6550	6600
		6560	
		6570	
		6580	
		6590	
	•	•	

		6202	
		6222	
		6242	
		6542	
BMS	375A0-K4001	6552	6602
		6562	
		6572	
		6582	
		6592	
		6204	
		6224	
		6244	
		6524	
DMC	27540 14454	6544	6604
DIVIS	37 5AU-K445 I	6554	0004
		6564	
		6574	
		6584	
		6594	
		6206	
		6226	
	375А0-К4401	6246	
		6526	
DMS		6546	6606
DIVIS		6556	0000
		6566	
		6576	
		6586	
		6596	
		6400	
BMS		6500	
		6700	
	275A0 K4052	6730	6900
	375AU-R4052	6740	0000
		6770	
		6780	
		6790	

		6402		
		6502		
		6702		
DMC	275 4 0 1/ 4002	6732	6900	
DIVIS	375AU-K4002	6742	0002	
		6772		
		6782		
		6792		
		6504		
		6734		
DMC	07540 1/4450	6744	0004	
BIM2	375AU-K445Z	6774	6804	
		6784		
		6794		
		6506		
		6736		
DMC	275 40 1/402	6746	6906	
DIVIS	375A0-K4402	6776	0000	
		6786		
		6796		
DMC	275 40 1/ 4052	6960	7000	
BMS	375AU-K4053	6980	7020	
	275 40 1/ 4002	6962	7000	
DIVIS	375AU-K4003	6982	1022	
DMO	075 4 0 1/1/150	6964	7024	
DIVIS	31 JAU-14433	6984	1024	
DMS	275 40 1/402	6966	7026	
BIN2	31 JAU-14403	6986	1020	

# 2) Event #656:

SYSTEM	P/NO	ROM ID	
		OLD	NEW
BMS	375A0-K4052	6400	6900
		6500	
		6700	
		6730	
		6740	
		6770	
		6780	
		6790	
	375A0-K4002	6402	6902
		6502	
BMS		6702	
		6732	
		6742	
		6772	
		6782	
		6792	
	375A0-K4452	6504	6904
		6734	
DMC		6744	
BMS		6774	
		6784	
		6794	
BMS	375A0-K4402	6506	6906
		6736	
		6746	
		6776	
		6786	
		6796	

## Manual Mode Password:

## Event #655

MENU	P/W
OS EV BMS 375A0-K4050	4051
OS EV BMS 375A0-K4000	4001
OS EV BMS 375A0-K4450	4451
OS EV BMS 375A0-K4400	4401
OS EV BMS 375A0-K4051	4052
OS EV BMS 375A0-K4001	4002
OS EV BMS 375A0-K4451	4452
OS EV BMS 375A0-K4401	4402
OS EV BMS 375A0-K4052	4053
OS EV BMS 375A0-K4002	4003
OS EV BMS 375A0-K4452	4453
OS EV BMS 375A0-K4402	4403

#### Event #656

MENU	PASSWORD
OS EV BMS 375A0-K4052	0405
OS EV BMS 375A0-K4002	0400
OS EV BMS 375A0-K4452	0445
OS EV BMS 375A0-K4402	0440