ATTENTION:								
ATTENTION:		IMPORTANT - All						
GENERAL MANAGER		Service Personnel						
PARTS MANAGER		Should Read and Initial in the boxes						
CLAIMS PERSONNEL		provided, right.						
SERVICE MANAGER		© 2021 Subaru of	America	ı. Inc. A	All riahts	s reserv	red.	



QUALITY DRIVEN® SERVICE

# SERVICE INFORMATION BULLETIN APPLICABILITY: 2020-21MY Legacy and Outback NUMBER: 12-313-21

<b>SUBJECT:</b> Rear Door Weatherstrip - Design Change	DATE:	02/26/21
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## **INTRODUCTION:**

This Service Information Bulletin announces changes made to the rear door weatherstrip to optimize their water sealing performance.

## **PRODUCTION CHANGE INFORMATION:**

This bulletin will be revised with starting VIN information for the new parts when it becomes available.

#### **PART INFORMATION:**

Description	Part Number	Application		
WEATHER STRIP- REAR DOOR	63512AN00C	RIGHT REAR- LEGACY		
	63512AN01C	LEFT REAR- LEGACY		
	63512AN10C	RIGHT REAR- OUTBACK		
	63512AN11C	LEFT REAR- OUTBACK		

**REMINDER:** Always order the most up-to-date replacement parts based on the specific VIN being repaired.

#### **Additional Parts Information:**

In the case where door assembly replacement is required (e.g. collision), because changes have been made to the replacement (new style) doors, these new weatherstrips listed above must always be used. These new weatherstrips can also be used on existing (old style) doors. Illustrations showing the areas of the changes to the doors and weatherstrips are supplied below.

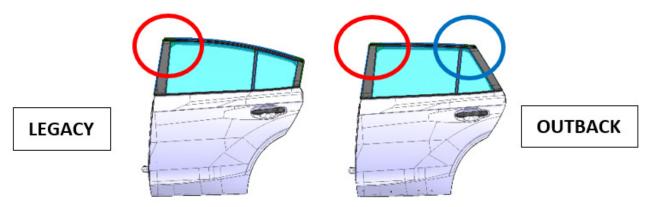
#### CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

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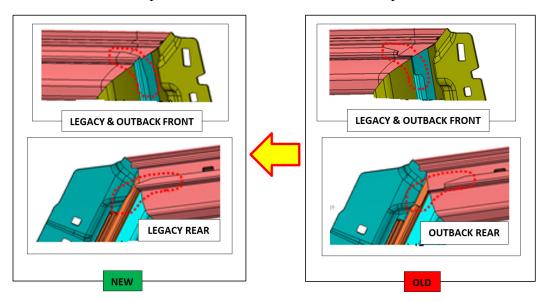
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#### **Change Areas:**



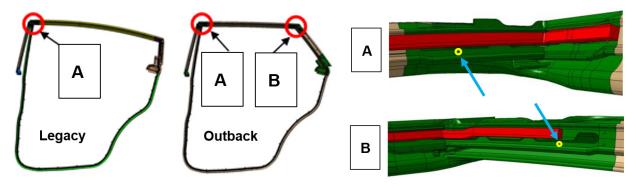
# **Door Changes:**

The weatherstrip retainer channels have been extended and now reach the "corners" of the window frame portions of the new door panels to better secure the weatherstrip in these areas.



# Identifying The New Weatherstrips:

The new parts have identification "dots" near the corner areas as shown below. Shown in yellow here to make it easier to see their locations, they are actually black in color on new parts.



## **Tools Required:**

Plastic trim tool



• Pair of wire cutters taped to protect the vehicle finish as shown OR a small trim clip removal tool as shown below (e.g. Snap On ASG185B, also taped).



• 1/4 or 3/8 drive 10 mm socket, ratchet & Torque Wrench

# **SERVICE PROCEDURE / INFORMATION:**

**REMINDER:** Customer satisfaction and retention starts with performing quality repairs.

The service procedures for weatherstrip replacement remain unchanged. Always refer to STIS and review the full requirements of the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time, every time.

Remove the 10 mm hex bolt securing the door checker to the body side of the door jamb. This bolt has to be removed as the weatherstrip is positioned between the checker and the door hinges. Once this bolt is removed, use CAUTION when moving the door to avoid over-extending it which will cause damage. It is also strongly recommended to avoid working in windy areas.



• Using the plastic trim tool, insert between the door frame and weatherstrip then twist it to release the 2 molded-in weatherstrip retaining clips as shown below. One clip is located at the top rear corner, the other in the top front corner.

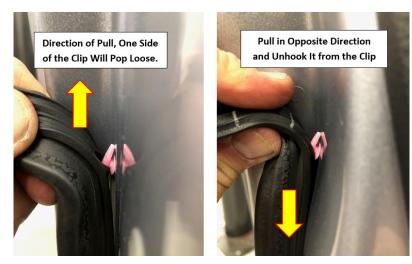


# HELPFUL TIPS:

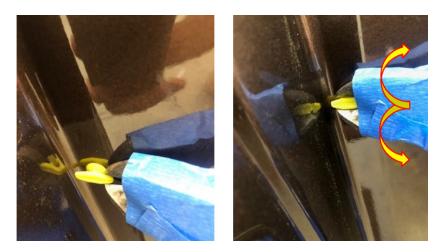
- ✓ Use the top front corner as the starting point for both the removal of the original and installation of the new weatherstrip.
- ✓ While removing the original weatherstrip, take note of how it is tucked into the channels at the top and back edges of the window frame to make installation easier.

**VERY IMPORTANT:** The holes in the doors for these 2 clips are square. When installing the new weatherstrip, always confirm the retaining clips are properly aligned with the square holes **BEFORE** trying to push them into place. The clips are not serviceable separately and can crush or break if caution is not used when installing them.

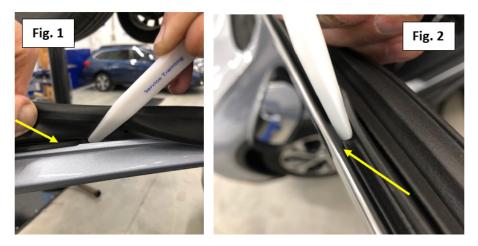
• Remove the original weatherstrip from the retaining T-clips securing it by CAREFULLY pulling the weatherstrip is one direction only enough to release it from one side of the "T" then unhooking it off the other side as shown in the sequence below. The replacement weatherstrips come with new T-Clips already installed.



- Pull the rest of the weatherstrip from the channels at the top and upper front edge of the door.
- Use the taped wire cutters or trim clip removal tool to CAREFULLY remove the T-Clips. When cutters are used, use caution to not cut the clips by squeezing too tight. "Rock" the cutter side to side or (if a trim clip tool is being used) pry to release but not break them. Any broken clips must be retrieved from inside the door to avoid possible rattle concerns.



- As shown earlier, start in the upper front corner when installing the new weatherstrip. **REMINDER:** Make sure the 2 molded-in retaining clips are properly aligned with the square holes in the door frame **BEFORE** pressing them into place.
- With the top front corner locked in place, start working the new weatherstrip into the channels along the top and upper front edge of the door **CAREFULLY** using the trim tool as shown below in (Fig. 1). Fig. 2 shows the trim tool being used to tuck the outer lip of the new weatherstrip under the molding of the door frame. Do not overlook this important step.



- After confirming alignment with the square hole in the door, press the front molded-in retaining clip into place.
- Make sure all the new weatherstrip's T-Clips align with their respective holes **BEFORE** starting to push them into place. Removing them without damaging them to re-position the new weatherstrip **MUST** be avoided. When all are installed, as a final check, go back over each one by lightly tugging on the weatherstrip as shown here to confirm the clips are fully seated tight against the door frame.
- Reinstall the door checker hex bolt, torque to 33Nm (24 ft. lbs.) to complete the procedure.

Continued...

#### **IMPORTANT REMINDERS:**

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.