

**ATTENTION:**  
 GENERAL MANAGER   
 PARTS MANAGER   
 CLAIMS PERSONNEL   
 SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.


© 2021 Subaru of America, Inc. All rights reserved.



QUALITY DRIVEN® SERVICE

**SERVICE BULLETIN**

**APPLICABILITY:** 2017-21MY Impreza

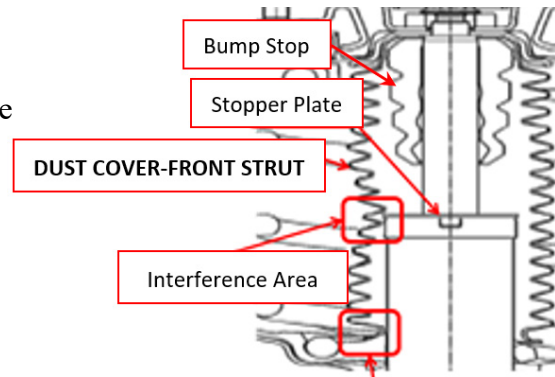
**NUMBER:** 05-82-21

**SUBJECT:** Front Strut Dust Cover- Design Change

**DATE:** 02/15/21

**INTRODUCTION:**

This bulletin announces a design change made to the front strut dust cover to address a rubbing -type sound concern. The inner diameter of the lower portion of the cover may interfere with the strut assembly stopper plate while driving when the strut compresses and cause the sound.



Inner diameter of the dust cover has been reduced by 2.4mm to prevent the rubbing sound.

**PRODUCTION CHANGE INFORMATION:**

The new Dust Covers were incorporated into production starting with the following VINs:

- 4-Door Models: **M3603755**
- 5-Door Models: **M3707901**

**PART INFORMATION:**

The part number for the new Dust Cover is **20322FL00B**.

**REMINDER:** Always order the most up-to-date replacement parts based on the specific VIN being repaired.

<p><b>CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.</b></p>	<p><b>Subaru of America, Inc. is ISO 14001 Compliant</b></p>
<p>Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.</p>	<p>ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.</p>

*Continued...*

## SERVICE PROCEDURE / INFORMATION:

**REMINDER:** Customer satisfaction and retention starts with performing quality repairs.

The service procedures for servicing the front strut assembly remains unchanged. Always refer to STIS and review the full requirements of the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time, every time. This includes but is not limited to important SAFETY precautions, proper inspection criteria, necessary special tools, required processes and related one-time-use parts needed for a complete and lasting repair.

## WARRANTY / CLAIM INFORMATION:

For vehicles within the Basic New Car Limited Warranty period or covered by an active Subaru Added Security Classic or Gold plan, this repair may be submitted using the following claim information:

Labor Description	Labor Operation #	Labor Time	Fail Code
ONE FRONT STRUT- OVERHAUL	B611-201	2.0	NBI-25
BOTH FRONT STRUTS- OVERHAUL	B611-204	2.4	

## IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.