

JLRTB02070NAS2
TECHNICAL BULLETIN
26 FEB 2021



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

INFORMATION

This reissue replaces all previous versions. Please destroy all previous versions.

This bulletin supersedes TSB JLRTB02070NAS1/2021 dated 22 JAN 2021, which should either be destroyed or clearly marked to show it is no longer valid (e.g. with a line across the page). Only refer to the electronic version of this Technical Bulletin in TOPIx.

Changes are highlighted in blue

SECTION:

501-10

SUBJECT/CONCERN:

Cloth Seat Staining - Cleaning Procedure

AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:
Defender (LE)	2020 Onwards	000002 Onwards	Nitra (Slovakia)

MARKETS:NORTH AMERICA

CONDITION SUMMARY:**SITUATION:**

Discoloration/water staining that cannot be removed by wiping may be evident on the backrest and cushion covers of the front and/or second row seats.

CAUSE:

Incorrect cloth treatment at the manufacturer.

ACTION:

Follow the instructions below.

TOOLS:

Wet vacuum cleaner

WARRANTY:**NOTES:**

- Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Use TOPIx to obtain the latest repair time.
- The JLR claims submission system requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
JLRTB02070NAS1 - Seat cleaning	99.01.43	0.4	BW	LR130406

NOTE:

Normal Warranty procedures apply.

SERVICE INFORMATION:

This Service Information section shows the area of the front and second row seat covers that need to be cleaned using a wet vacuum cleaner.

1.



Front backrest cover.

2.



Front cushion cover.

3.



Second row backrest cover.

4.



Second row cushion cover.

SERVICE INSTRUCTION:

NOTE:

Only complete the Service Instruction on the area of the seats highlighted blue in the Service Information illustrations.

1. Set up the wet vacuum cleaner by following manufacturer's instructions.

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NOTE:

Only use an upholstery cleaner that is compatible/recommended by the wet vacuum cleaner manufacturer.

Prepare a solution of upholstery cleaner and water.

2.

NOTE:

The following steps are to be completed for both front seats and the left and right second row seats.

Using a suitable sized wet vacuum nozzle attachment, clean the cloth areas of the backrest and cushion seat covers.

1. Soak the area with upholstery cleaner and water solution using the wet vacuum nozzle attachment.
2. Apply enough pressure with the nozzle attachment to depress the seat cover cloth.

3.

NOTE:

A minimum of 2.5 liters of upholstery cleaner and water solution must be used during the cleaning process for each seat cover.

Slowly pull the nozzle attachment across the seat cover cloth, while constantly applying a jet of upholstery cleaner and water solution.

4. Repeat substeps 1-3, making sure water has been applied to the whole area.
5. Apply enough pressure, with the nozzle attachment, to depress the seat cover cloth.
6. Slowly pull the nozzle attachment across the seat cover cloth, **without** applying a jet of upholstery cleaner and water solution, to remove as much upholstery cleaner and water solution as possible.

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3. Using a clean cloth, remove any excess upholstery cleaner and water solution that may be evident on the interior trim surrounding the seats.

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4. Allow the seats to dry before returning the vehicle to the customer.