



Chassis Advisory Notice – Ford E-Series Engine Cover Heat

Jayco - Body Builder	
Bulletin Type:	<i>Chassis Advisory Notice</i>
Jayco CAN #:	20-041
Publication Date:	3/01/2021
Make:	Jayco Motorized
Model(s):	Redhawk Greyhawk Greyhawk Prestige
Model Year:	2021

Ford – Chassis Builder	
Chassis Bulletin:	Safety Recall
Chassis SA #:	20S73 / 20V795
Publication Date:	3/1/2021
Chassis Model:	E-450 7.3L Engine
Chassis Model Yr:	2021
Component/Area:	Heat Management Engine Cover

Chassis Incident:	Engine Cover surface will get hot.
Affected Chassis:	All chassis built at the Ford Ohio Assembly plant between May 11, 2019 and November 13, 2020.
Chassis Link:	Safety Recall 20S73

INSTRUCTIONS

January 4, 2021

Ford Recall **20S73**

Source: Ford Authority [2021 Ford E-Series Recalled Over Safety Issue With Engine Cover \(fordauthority.com\)](https://fordauthority.com)

Ford Motor Company is recalling select 2021 Ford E-Series vehicles over an issue with the engine cover that could result in burns to the skin of the driver or front passenger.

The defect: affected models are equipped with miss-positioned insulation on the underside of the engine cover.

The hazards: if the engine cover insulation does not fully extend to the perimeter of the engine cover, heat from the engine compartment can cause elevated temperatures on the passenger compartment surface of the engine cover. Vehicles modified with Stationary Elevated Idle Control or Battery Charge Protect can have a higher intensity degree of heat with their affected engine covers. Direct and continuous contact with specific areas of the surface of the engine cover in the passenger compartment could cause burns to the skin of the driver or front passenger.

Ford Motor Company is not aware of any reports of accident or injury related to this condition.

Components: engine cover, engine cover insulation.

Affected vehicles: 2021 Ford E-Series vehicles built at the Ford Ohio Assembly plant between May 11th, 2019, and November 13th, 2020.

Number of vehicles affected: 31,756 vehicles with:

- 29,344 vehicles in the U.S. and federal territories
- 2,412 vehicles in Canada.

The fix: dealers will inspect the engine cover for gaps between the rubber seal and the insulation. If required, dealers will install engine cover insulation patches in the right and left inner lower corners of the engine cover. Additionally, dealers will update the powertrain calibration for heat management under certain elevated idle conditions.

Owners should: wait for recall notice to arrive by mail, and contact their local Ford dealer with any questions.

Contacts:

Ford Customer Service: 1-866-436-7332

FoMoCo Recall Number: **20S73**

NHTSA Toll Free: 1-888-327-4236

NHTSA (TTY): 1-800-424-9153

NHTSA Website: www.safercar.gov