

# Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

**SSM 75282 - AJ133 SC – (SVO Only) Rumble/Click/Noise During Low-Speed Manoeuvring with Steering Lock Applied**

**Models :** Range Rover / L405  
Range Rover Sport /  
L494

**Engineer** Chris Davies  
**Name :**

**Last Modified** 16 FEB 2021 15:23:12

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**Category :** Driveline

**Symptom :** 597997 Driveline Noise Concerns

**Content :** Issue:

- Range Rover / L405 - 18MY Onwards
- Range Rover Sport / L494 - 18MY Onwards

JLR is investigating a rumbling/clicking/noise during low-speed manoeuvring with steering lock applied.

**Cause:**

Currently under investigation.

**Action:**

After inspection, the technician may either or in some cases both;

- find a CV (Constant Velocity) joint boot leaking grease, if so, please replace the CV boot.
- The issue may be attributed to a known issue with the front subframe undertray assembly. Please inspect the front subframe undertray, if a rattling noise can be heard coming from under the vehicle. Apply JLRTB02065 "Rattle Noise From Under The Vehicle".

**If applying JLRTB02065 and/or the CV boot replacement (due to a grease leak) fails to correct the concern, a Technical Assistance (TA) should be escalated using this SSM number as a reference within the customer concern field. Local Technical Support should escalate the TA to SVO.**

Thank you in advance for your assistance with this matter.

