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**IMPORTANT ORIGINAL EQUIPMENT MANUFACTURER
RECALL**

This notice applies to your vehicle. See attached serial number list.

NHTSA Safety, FMVSS Compliance, or Emissions Recall

Dear Altec Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act and the Canada Motor Vehicle Safety Act.

Altec Industries, Inc. has been informed that a defect exists in a motor vehicle you possess that is equipped with Altec equipment, based upon a notification from the Original Equipment Manufacturer (OEM) relating to motor vehicle safety, compliance, or emissions.

Refer to the attached documentation that follows this letter. If you have additional questions, please contact your Altec Account Manager. You may also contact the OEM using the contact information provided in the attached recall notice.

For US owners: after contacting the OEM according to the attached notice, if you are still not able to have the safety condition remedied within a reasonable time, you may write to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. If you have sold or retired the unit, please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

We appreciate your assistance in following this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.



Altec Industries, Inc.
Midwest Operations
St. Joseph, MO.

CSR 506

Chassis/Supplier Recall

February 23, 2021

Units Affected: 2018 through 2021 Freightliner 108SD, 114SD, and Business Class M2 vehicles manufactured May 24, 2017 through August 26, 2020 and equipped with a Detroit Diesel DD8 engine. (Please verify that your unit serial number is affected by reviewing the attached list in this CSR or by accessing your fleet on connect.altec.com/login)

Freightliner Engine Harness Clearance

Altec is committed to providing our customers reliable products from initial delivery throughout the useful life of the machine.

Altec has been notified of a recall campaign by Daimler Trucks North America, LLC (DTNA). DTNA, on behalf of its Freightliner Trucks Division, has decided that a defect that relates to motor vehicle safety exists on specific model year 2018-2021 Freightliner 108SD, 114SD, and Business Class M2 vehicles manufactured May 24, 2017 through August 26, 2020 and equipped with a Detroit Diesel DD8 engine.

On certain vehicles, the engine harness may contact and chafe at various locations around the air compressor and the frame rail. If the wires are damaged and short, under certain circumstances, the engine may stall without any prior warning, with no ability to restart, which may increase the risk of a crash. Engine harnesses will be inspected for damage, adequate clearance, and repaired as required.

Owners of affected units - Please contact an authorized DTNA dealer to arrange to have the recall performed and to ensure that parts are available at the dealership. Instructions on how to request this service are included in the attached letter from DTNA.

Altec is not able to complete this repair. All work must be completed by an authorized DTNA dealer.

This repair is not covered under the Altec Warranty policy.

Altec Use Only	
Inspection labor	0.0 hr
Repair labor	0.0 hr
Account #	None
Travel	Not Included
NHTSA code	n/a
Prime fail P/N	n/a
Doc ref	n/a

Parts Kit	Part Number	Qty	Warranty
N/A	N/A		N/A

October 2020
FL860AB
NHTSA #20V-527
Transport Canada #2020-408

Copy of Notice to Owners

Subject: Freightliner Engine Harness Clearance

For the Notice to U.S. Customers: This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. **For the Notice to Canadian Customers:** This notice is sent to you in accordance with the requirements of the Motor Vehicle Safety Act. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

Daimler Trucks North America LLC (DTNA), on behalf of its Freightliner Trucks Division, has decided that a defect that relates to motor vehicle safety exists on specific Model Year 2018-2021 Freightliner 108SD, 114SD, and Business Class M2 vehicles manufactured May 24, 2017, through August 26, 2020, and equipped with a Detroit Diesel DD8 engine.

On certain vehicles, the engine harness may contact and chafe at various locations around the air compressor and the frame rail. If the wires are damaged and short, under certain circumstances the engine may stall without any prior warning, with no ability to restart, which may increase the risk of a crash.

Engine harnesses will be inspected for damage, and adequate clearance, and repaired as required.

Please contact an authorized Daimler Trucks North America dealer to arrange to have the Recall performed and to ensure that parts are available at the dealership. To locate an authorized dealer, search online at www.Daimler-TrucksNorthAmerica.com. On the menu tab, select "Contact," scroll down to "Find a Dealer," and select the appropriate brand. The Recall will take approximately two to four hours and will be performed at no charge to you. You may also confirm your vehicle's involvement in this recall at this URL: <https://dtna-dlrinfo.prd.freightliner.com:48518/VinLookup/vin-module/getVinLookupPage>

You may be liable for any progressive damage that results from your failure to complete the Recall within a reasonable time after receiving notification.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days. If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. Please see the reverse side of this notice for details.

If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address

DTNA.Warranty.Campaigns@Daimler.com. **For the Notice to U.S. Customers:** If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

For the Notice to Canadian Customers: If you wish to submit a complaint about this recall, you can contact Transport Canada road safety, 80 rue Noel, Gatineau, Quebec J8Z 0A1 or call (800) 333-0510.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure

October 2020
FL860AB
NHTSA #20V-527
Transport Canada #2020-408

Reimbursement to Customers for Repairs Performed Prior to Recall

If you have already **paid** to have this recall condition corrected you may be eligible to receive reimbursement.

Requests for reimbursement may include parts and labor. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Daimler Trucks North America LLC dealer. The following documentation must be presented to your dealer for consideration for reimbursement.

Please provide original or clear copies of all receipts, invoices, and repair orders that show:

- The name and address of the person who paid for the repair
- The Vehicle Identification Number (VIN) of the vehicle that was repaired
- What problem occurred, what repair was done, when the repair was done
- Who repaired the vehicle
- The total cost of the repair expense that is being claimed
- Proof of payment for the repair (such as the front and back of a cancelled check or a credit card receipt)

Reimbursement will be made by check from your Daimler Trucks North America LLC dealer.

Please speak with your Daimler Trucks North America LLC authorized dealer concerning this matter.