

SSM 49625 - 2021 Mustang Mach-E/F-150/Edge/Nautilus – Various SYNC 4 System Concerns – SYNC4 System Reboot Procedure

Some 2021 Mustang Mach-E/F-150/Edge/Nautilus vehicles may require a reboot of the SYNC 4 system. For vehicles equipped with a volume/power and right seek button, press and hold both the volume/power and right seek button for 10 seconds and the system will reboot. For vehicles not equipped with a volume/power button, holding the seek right and volume down buttons on the steering wheel controls will reboot the SYNC 4 system. The Workshop Manual (WSM) is in the process of being updated with this procedure.

APPLICABLE VEHICLES
2021 CAR: DQ CD539N EDGE
2021 TRUCK: FD P702N F150
2021 CAR: D9 U540N MKX
2021 CAR: GW CX727N C-EV