

SSM 49556 - 2021 F-150 - Rear Camera Inoperative And/Or DTCs C1001:01, B115E:15 And/Or B115E:31

Some 2021 F-150 vehicles may exhibit an inoperative rear camera and/or diagnostic trouble codes (DTCs) C1001:01 in the Sync Module (APIM) or B115E:15 or B115E:31 in the Image Processing Module A (IPMA). This may be due to a loose coaxial cable or circuit connection. If only APIM DTC C1001:01 is present, verify connections at connectors C242E/F, C2563 (with 12 inch screen) and/or C263 (with 8 inch screen). If IPMA DTCs B115E:15 and/or B115E:31 are also present, verify connections at connectors C242E/F, C316, C425 and C4357. If all connections are secure, perform PPT G in Workshop Manual (WSM) Section 413-13B. For claiming, use causal part number 19G490.

APPLICABLE VEHICLES
2021 TRUCK: FD P702N F150