

## **SSM 49541 - 2018-2020 Various Vehicles - Telematics Control Unit (TCU) With WiFi Hotspot - Vehicle Hotspot Feature Is Not Enabled On This Vehicle Message**

Some 2018-2020 Ford and Lincoln vehicles equipped with TCU and WiFi Hotspot, May display Vehicle Hotspot feature not enabled on this vehicle when attempting to enter the Hotspot menu. When using the FordPass/Lincoln Way application, the customer may receive a message saying Wi-Fi has been disabled from this vehicle. Check the vehicle specifications or vehicle build information for the mfal code on the PTS website (Detailed Vehicle Specifications). If mfal = WAFAC or WAFAB do not replace the TCU, engineering is currently investigating this condition. Inform customers Ford is developing a software fix that is expected in early March. In the interim, let the customer know they can continue to drive the vehicle and schedule a follow-up appointment with the customer for early March. Monitor OASIS for updates.

### APPLICABLE VEHICLES

2020 CAR: TV U611N AVIATOR  
2018 CAR: CG C344N C-MAX  
2018 - 2020 CAR: PL D544N CONTINENTAL  
2020 CAR: TF CX483N CORSAIR  
2018 - 2020 CAR: BQ B515S ECOSPORT  
2018 - 2020 CAR: DQ CD539N EDGE  
2018 - 2019 TRUCK: M2 C520N ESCAPE  
2020 CAR: TC CX482N ESCAPE  
2018 - 2019 TRUCK: E4 ECONOLINE  
2018 - 2020 TRUCK: B8 U553N EXPEDITION  
2018 - 2019 TRUCK: UB U502N EXPLORER  
2020 CAR: TW U625N EXPLORER  
2018 - 2020 TRUCK: FC P552N F-150  
2018 - 2019 CAR: CT B299N FIESTA MCA  
2018 - 2019 TRUCK: P3 D471N FLEX  
2018 CAR: DH C346N FOCUS  
2018 - 2020 TRUCK: FE P558N SUPER DUTY  
2018 - 2020 CAR: C7 CD391N FUSION  
2018 - 2020 CAR: C7 CD391N FUSION  
2018 - 2019 TRUCK: ME C489N MKC  
2018 - 2019 TRUCK: P4 D472N MKT  
2018 - 2020 CAR: D9 U540N MKX  
2018 - 2020 CAR: C9 CD533N MKZ  
2018 - 2020 CAR: C9 CD533N MKZ  
2018 - 2020 CAR: ZG S550N MUSTANG  
2018 - 2020 TRUCK: B9 U554N NAVIGATOR  
2018 - 2019 CAR: PH D258N TAURUS  
2018 - 2019 TRUCK: UB U502N EXPLORER  
2019 - 2020 TRUCK: FG P375N RANGER  
2018 - 2019 CAR: PH D258N TAURUS  
2018 - 2020 CAR: HC V408E TRANSIT CONNECT  
2018 - 2020 CAR: HC V408E TRANSIT CONNECT  
2018 - 2020 TRUCK: TH V363N TRANSIT