SSM 49537 - 2019-2021 Ford GT - Discharged Battery With Battery Charger And Maintainer Connected To The Rear Hatch Storage Compartment Power Point

Some 2019-2021 Ford GT vehicles may exhibit a discharged battery with the battery charger and maintainer connected to the rear hatch storage compartment power point. This may be due to the cigar plug comfort connect end of the battery charger and maintainer not being completely inserted into the rear hatch storage compartment power point or by becoming disconnected when the cable is pulled when the rear hatch is lowered. Before diagnosing, interview the customer about their hook up method and the possibility of the cigar plug comfort connect end not being completely inserted and/or tension on the charge cable when the rear hatch is lowered. A properly connected and powered battery charger and maintainer will have an illuminated green power indicator and a battery charge level indicator showing at all times.

APPLICABLE VEHICLES 2019 - 2021 CAR: GX S922N GT