

Customer Notification



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
BUILDING 11
423 N MAIN ST
MIDDLEBURY, INDIANA 46540-9218

Customer Notification: 51-1298

- o *Integrity*
- o *Safety*
- o *Quality*
- o *Customer Service*

<<OWNER NAME/DEALERNAME>>

<<ADDRESS>>

<<CITY>>, <<ST>> <<ZIP-XXX>>

March 1, 2021

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

Forest River is alerting you to a issue involving certain 2021 Dynamax Isata Class C motorhome recreational vehicles. Please see the information below which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

WHAT IS THE ISSUE?

Per FCA's notice: "An error in the Adaptive Cruise Control section of the Owner's Manual". There is a card to insert into the Owner's Manual included with this letter.

OWNERS AND DEALERS: WHAT SHOULD YOU DO?

Please review and follow the notice that accompanies this letter.

Sincerely,

Keith Fisher

Forest River, Inc.

Engineer

Office of Corporate Compliance

Dear 00DNS-FOREST RIVER INC. / DYNAMAX:

We are writing to inform you of an error in the Adaptive Cruise Control section of your Owner's Manual. Your Owner's Manual incorrectly states the parking brake will activate when the adaptive cruise control is cancelled. The enclosed addendum updates the Adaptive Cruise Control section in the Starting and Operating section of your Owner's Manual.

If you have questions or need any assistance, please contact your dealer or the appropriate Brand Customer Assistance Center at the following numbers:

Chrysler	1-800-247-9753
Dodge	1-800-423-6343
Jeep	1-877-426-5337
RAM	1-866-726-4636

Please keep this letter and addendum card in your glove box along with your vehicle's other information for future reference if necessary.

FCA US LLC





FIAT CHRYSLER AUTOMOBILES

**THIS ADDENDUM UPDATES INFORMATION ON "ADAPTIVE CRUISE CONTROL" IN THE
"STARTING AND OPERATING" SECTION OF YOUR OWNER'S MANUAL**

RAM 2500/3500 & CHASSIS CAB

To Resume Adaptive Cruise Control (ACC)



If there is a set speed in memory, push the RES (+) button and remove your foot from the accelerator pedal. The instrument cluster display will show the last set speed.

Resume can be used at any speed above 20 mph (32 km/h) when only Fixed Speed Cruise Control is being used.

Resume can be used at any speed above 0 mph (0 km/h) when ACC is active.

NOTE:

- While in ACC mode, if the vehicle comes to a complete stop longer than two seconds, the system will cancel. The driver will have to apply the brakes to keep the vehicle at a standstill.
- ACC cannot be resumed if there is a stationary vehicle in front of your vehicle in close proximity.

WARNING!

The Resume function should only be used if traffic and road conditions permit. Resuming a set speed that is too high or too low for prevailing traffic and road conditions could cause the vehicle to accelerate or decelerate too sharply for safe operation. Failure to follow these warnings can result in a collision and death or serious personal injury.