



TECHNICAL SERVICE BULLETIN

Inoperative Or Noisy Rear Window Blind

21-200608 February
2021**Model:**

Lincoln 2017-2020 Continental

Issue: Some 2017-2020 Continental vehicles may exhibit a noisy or inoperative rear window blind. This may be due to corrosion within the rear window blind mechanism and/or poor engagement between the rear window blind motor and the mechanism. To correct the condition, follow the Service Procedure to install a shim kit and clean the rear window blind cables.

Action: Follow the Service Procedure steps to correct the condition on vehicles that meet all of the following criteria:

- 2017-2020 Continental
- Noisy or inoperative rear window blind

NOTE: Part quantity refers to the number of that service part number required, which may be different than the number of individual pieces. Service part numbers contain 1 piece unless otherwise stated. "As Needed" indicates the part is required but the number may vary or is not a whole number; parts can be billed out as non-whole numbers, including less than 1.

Parts

Part Number	Description	Quantity
GD9Z-54402A34-A	Window Blind Repair Kit	1

Warranty Status: Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2017-2020 Continental 40/20/40 Rear Seat: Install The Window Blind Shim Kit Includes Time To Remove And Install Rear Window Blind (Do Not Use With Any Other Labor Operations Outside Of This Article)	212006A	2.3 Hrs.
2017-2020 Continental 60/40 Rear Seat: Install The Window Blind Shim Kit Includes Time To Remove And Install Rear Window Blind (Do Not Use With Any Other Labor Operations Outside Of This Article)	212006B	2.4 Hrs.
2017-2020 Continental: Additional Time To Diagnose, Repair Water Leak And Service Carpet If Necessary (Can Be Used With Operation A Or B)	MT212006	Actual Time

Repair/Claim Coding

Causal Part:	54402A34
Condition Code:	42

Service Procedure

1. Remove the rear window blind. Refer to Workshop Manual (WSM), Section 501-05.
2. Following the shim kit instructions, install the shim kit in the rear window blind and clean and lubricate the rear window blind cables as necessary.

3. Based on the rear window blind inspection procedure within the instruction sheet, if the cables appear corroded or the movement of the rear window blind is not smooth, the blind has likely been contaminated with water due to a water leak in the vehicle. Diagnose and repair the source of the water leak. Refer to WSM, Section 501-00.
4. Reinstall the rear window blind. Refer to WSM, Section 501-05.

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.