

GROUP	MODEL
ENG	2021MY
	Multiple Models
	(see table on p. 7)
NUMBER	DATE
216 (Rev 2, 02/03/2021)	May 2020

TECHNICAL SERVICE BULLETIN

SUBJECT:

DATA COLLECTION: EXTRACT CALIFORNIA EMISSIONS DATA FROM ECU (DC21)

* NOTICE

This bulletin has been <u>revised</u> to include additional information. New/revised sections of this bulletin are <u>indicated by a black bar</u> in the margin area.

This bulletin provides information related to extracting "in use performance tracking" emissions data from the Engine Control Unit (ECU) of certain vehicles sold in California. The California Air Resources Board (CARB) requires the emissions data from vehicles with a minimum of 3,000 accumulated miles without reprogramming or resetting. To facilitate collection of this data at the dealer level, KDS screenshots will allow the capture of relevant parameters. Note that a "Web Based" KDS IUMPR Data Collection procedure is outlined. Reference TSB SST064.

* NOTICE

If the vehicle meets the criteria below, California dealers must perform this data collection on vehicles whenever an affected vehicle is in the shop for any maintenance or repair.

This data collection does not apply to vehicles or dealers operating outside of California.

Once sufficient data is collected, individual line items per model may be <u>closed</u> <u>without updates to the TSB</u>. Once a line item is closed on DCS, no further data collection is required. <u>Data collections initiated after a line item is closed are subject</u> to chargeback.

For vehicles <u>listed on DCS</u> as requiring this procedure, follow the instructions in this bulletin after confirming that the following criteria are met:

- WebDCS shows this as an open Data Collection code DC21XXXX (depending on model; see table on page 7) for the vehicle.
- Vehicle has more than 3,000 accumulated miles on its odometer.
- Vehicle repair history does not show battery replacement/disconnection/reset or an ECU update done in the last 3,000 miles, because IUMPR (In Use Monitor Performance Ratio) data would have been cleared by such an event.
- Vehicle does not have a Malfunction Indicator Lamp (MIL) ON.

Printed TSB copy is for reference only; information may be updated at any time.
Always refer to KGIS for the latest information.

Circulate To: ☑ General Manager ☑ Service Manager ☑ Parts Manager ☑ Service Advisors ☑ Technicians ☑ Body Shop Manager ☑ Fleet Repair

DATA COLLECTION: EXTRACT CALIFORNIA EMISSIONS DATA FROM ECU (DC21)

* NOTICE

If a vehicle meets the above criteria, collect data prior to any other campaign or repair-related activities.

* IMPORTANT

A number of received data submittals are incomplete and are therefore not usable. Examples: Invalid R/O number, incomplete VECI label Group number, no mileage reported, etc. In order to ensure 100% complete and valid data submittals as well as to ensure related warranty claims will be processed without delay and not be subject to chargebacks, carefully review and adhere to the updated process steps below.

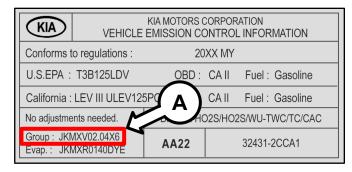
KDS Service Procedure:

* NOTICE

Starting on May 31, 2019 with the release of KDS Internet <u>Update M-N-K-01-00-0135</u>, the new IUMPR function will be loaded onto the KDS. Once installed, all IUMPR data will be electronically transmitted by KDS when connected to internet.

1. Open the engine compartment and locate the Vehicle Emission Control Information label located on the underside of the hood.

Record the 11-digit "**Group**" number (A) for later entry into screen.



2. Connect the VCI-II to the OBD-II connector, located under the driver's side of the instrument panel.

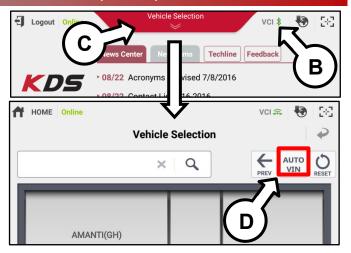


 With the ignition ON, turn ON the KDS tablet. Select KDS from the home screen.

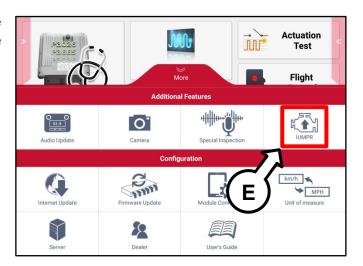


DATA COLLECTION: EXTRACT CALIFORNIA EMISSIONS DATA FROM ECU (DC21)

 Confirm communication with VCI (B) and then configure the vehicle (C) using the AUTO VIN (D) feature.



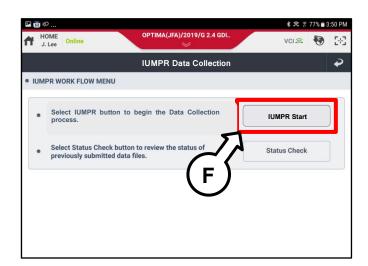
 Select the **IUMPR** function (E) from the **More** section after pulling it up from the bottom of the screen.



6. Select IUMPR Start (F).

* NOTICE

Make sure KDS is connected to the internet. It must be able to confirm the vehicle has an open DC 21 Data Collection.

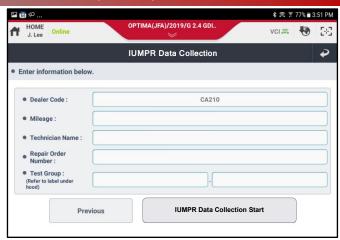


DATA COLLECTION: EXTRACT CALIFORNIA EMISSIONS DATA FROM ECU (DC21)

7. The IUMPR Data Collection screen should open in the event the vehicle has an open DC 21 data collection.

* NOTICE

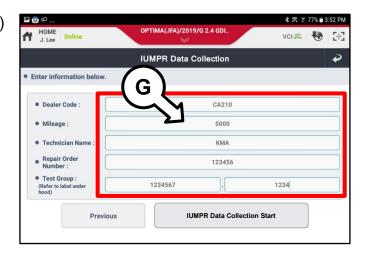
You may receive an error screen if vehicle does not have an open DC 21 Data Collection, or if any of the other conditions specified on page 1 does not apply.



8. Enter the applicable information (G accurately into each field.

* NOTICE

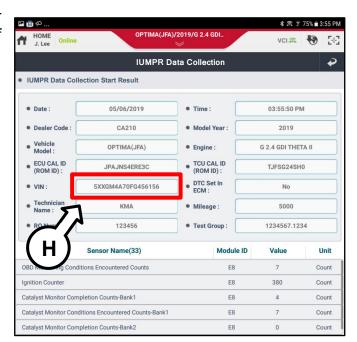
Test Group is found on the engine underhood emission label. Refer to step 1, on page 2.



The following screen confirms your entered information and the first page of collected IUMPR data.

* NOTICE

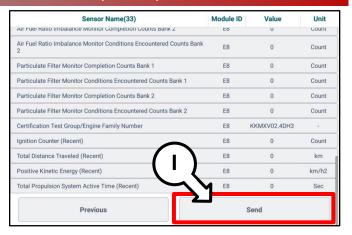
Confirm the correct VIN (H) was successfully captured by the initial KDS Auto VIN.



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10. Scroll the screen down to the second page until the **Send** (I) button appears.

Select **Send** (I) to transmit collected data to Kia's server.

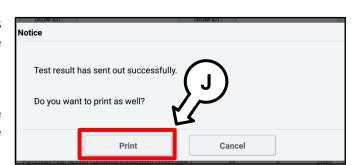


 This screen will confirm KDS has successfully electronically transmitted the vehicle's IUMPR data to Kia's server.

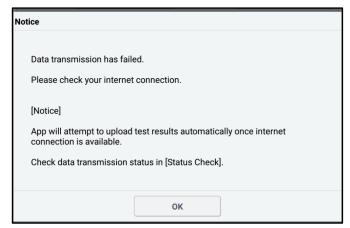
Select **Print** (J) to get a record of the IUMPR data collection to attach to the repair order as evidence of collection.

* NOTICE

Submission of screenshots by KDS Feedback is no longer required for claim payment. The data will be transmitted electronically by KDS.



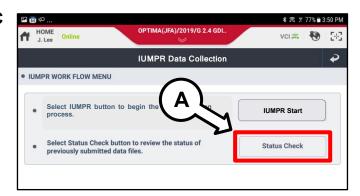
- 12. If the event of an unsuccessful transmission of data, the following error screen may occur:
 - a) Refer to Checking IUMPR Data Transmission Status on page 6 to confirm if status shows pending meaning that the data has been captured by KDS and will automatically be sent when internet is later restored.
 - b) Should Checking IUMPR Data Transmission Status not show a status of pending or sent for the applicable VIN, then the above collection procedure steps 1-11 will need to be repeated.



DATA COLLECTION: EXTRACT CALIFORNIA EMISSIONS DATA FROM ECU (DC21)

Checking IUMPR Data Transmission Status:

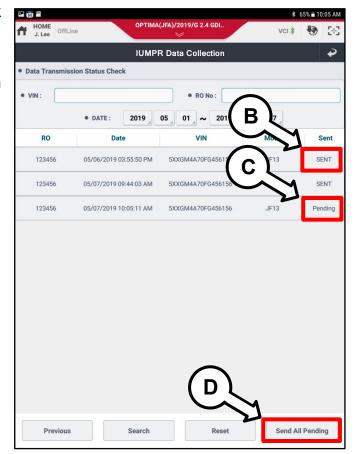
 Select Status Check (A) from the DC Data Collection screen.



- 2. The **Data Transmission Status Check** screen will display the following:
 - (B) **Sent** indicates IUMPR data has been sent successfully to Kia's server.
 - (C) **Pending** indicates IUMPR data was collected and saved in KDS, but remains to be sent automatically to the Kia server once an internet connection is later established.

* NOTICE

You may try Send All Pending if you have just connected to the internet, otherwise it will be sent automatically once internet is restored. You can confirm transmission status later.



 A particular VIN or R/O number or Date range (E) can be entered at the top search section to find past collected data sent from the KDS.



To display past collected data, select any case on the list to view it.



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AFFECTED VEHICLE RANGE:

Model	Production Date Range		
Multiple Models Listed Below in the Warranty Table	2021MY (Sold in California only)		

WARRANTY INFORMATION:

N Code: N99 C Code: C99

	Campaign ID	Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.									
	DC21BD1				Forte (BDm) 1.6L-T	21BD16U1												
	DC21BD2				Forte (BDm) 2.0L (ULEV)	21BD20U1												
	DC21BD3				Forte (BDm) 2.0L (SULEV)	21BD20S1												
	DC21CK1				Stinger (CK) 2.0L-T	21CK20U1												
	DC21CK2				Stinger (CK) 3.3L-T	21CK33U1												
	DC21DEH1				Niro (DE HEV) 1.6L SULEV	21DE16U1												
	DC21DEP1		V 100CA EM999 0		Niro (DE PHEV) 1.6L SULEV	21DE16U2												
_	DC21DL31					K5 (DL3a) 1.6L-T	21DL3161											
	DC21DL32				K5 (DL3) 2.5L-T ULEV	21DL3251												
	DC21MQ41										Sorento (MQ4a) 2.5L-T ULEV	21MQ4251						
	DC21MQ42	V		00CA 0	Sorento (MQ4a) 2.5L ULEV	21MQ4252	0.4	 	0									
	DC21MQ43	V		EM999	EM999	EM999	EM999	EM999	EM999	EM999	EM999	EM999	U	Sorento (MQ4 HEV) 1.6L-T SULEV	21MQ4161	M/H	N/A	
	DC210N1				Telluride (ON) 3.8L	21ON38U1												
	DC21QL1							Sportage (QL) 2.0L-T	21QL20U1									
	DC21QL2						Sportage (QL) 2.4L ULEV	21QL24U1										
	DC21QL3						Sportage (QL) 2.4L SULEV	21QL24S1										
	DC21SC1								Rio (SC) 1.6L ULEV	21SC16U1								
	DC21SK31			Soul (SK3) 1.6L-T ULEV	21SK3161													
	DC21SK33				Soul (SK3) 2.0L SULEV	21SK3202												
	DC21SP21				Seltos (SP2) 1.6L-T ULEV	21SP2161												
	DC21SP22				Seltos (SP2) 2.0L ULEV	21SP2201												
	DC21YP1				Sedona (YP) 3.3L	21YP33U1												

