

02/02/2021
CAL WS 91-001

Subject: Western Star 49X Seat Mismatch

Models Affected: Specific Western Star 49X vehicles manufactured at the Cleveland truck plant from June 24, 2020 through January 22, 2021

Our records indicate that you are the owner of certain Western Star 49X vehicles equipped with driver and passenger seats that may not match in color, material, or pattern.

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Work Instructions

Subject: Western Star 49X Seat Mismatch

Models Affected: Specific Western Star 49X vehicles manufactured at the Cleveland truck plant from June 24, 2020 through January 22, 2021

Some Western Star 49X vehicles are equipped with driver and passenger seats that may not match in color, material, or pattern.

1. Open one of the vehicle's door and inspect the passenger and driver seats; take note of each of the seat's color, material, and pattern. For an example of different seat options, see [Fig. 1](#).

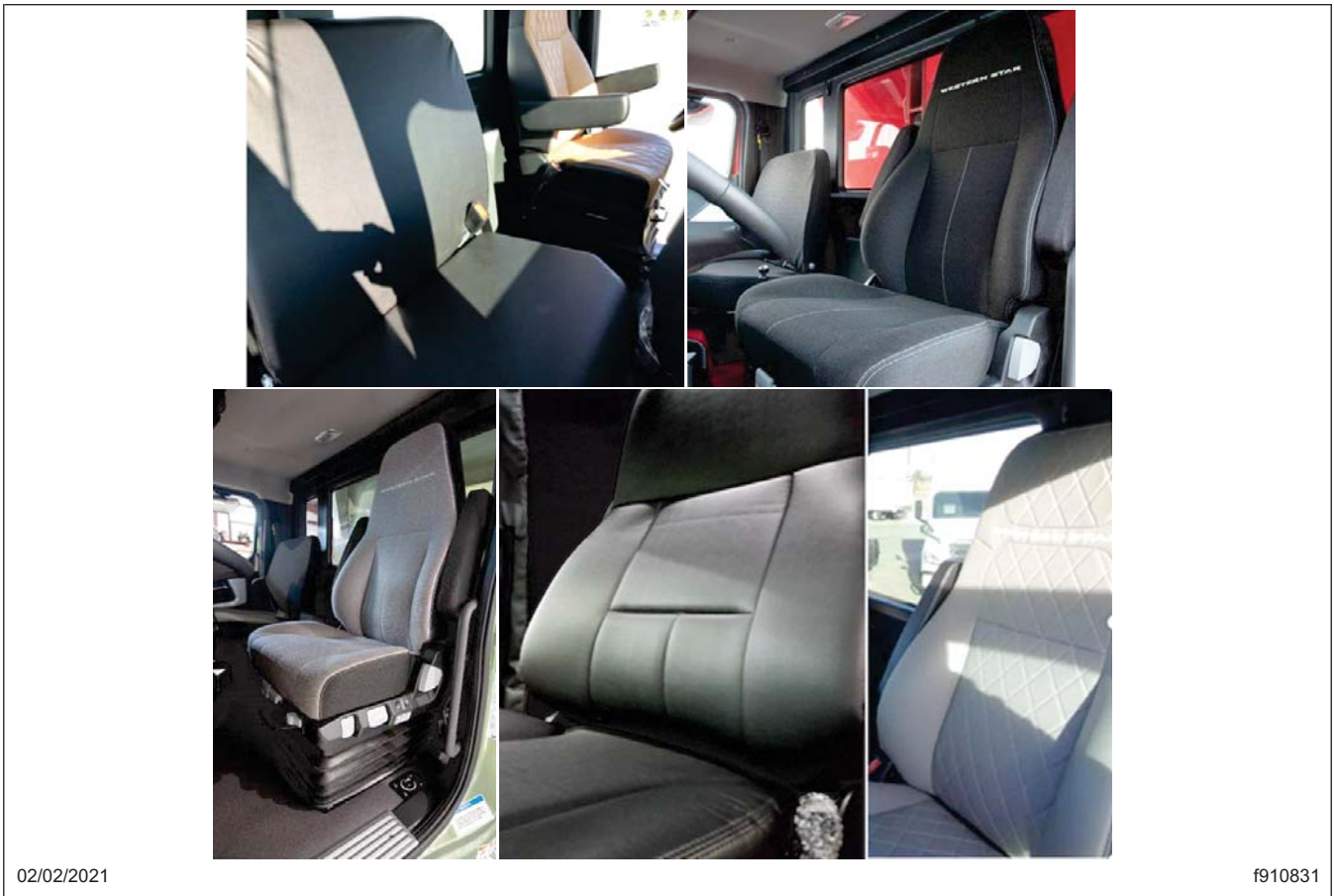


Fig. 1, Selection of Western Star 49X Seat Options

2. If the seats are an acceptable match, nothing else needs to be done.

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3. If one of the seats needs to be updated to create a matching pair, please contact stephanie.gallegos@daimler.com.

Warranty

Normal warranty applies for those vehicles where this letter is applicable. See the following pages for specific serial numbers. When submitting warranty claims for seat revisions, refer to Customer Advisory Letter (CAL) WS 91-001 in the repair description field.