



Technical Service Bulletin

PSS 91 MIB2+: Blue sheen on top of the map display

91 21 71 2062341/1 February 25, 2021.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Audi e-tron quattro	2019 - 2020	All	MIB2+
Audi e-tron Sportback	2020	All	MIB2+

Condition

Customer states:

- A blue sheen can be seen over the map display in the MMI and instrument cluster displays when driving near large bodies of water (Figure 1).
- The blue sheen is only shown within a certain window of range remaining (dependent on the location).

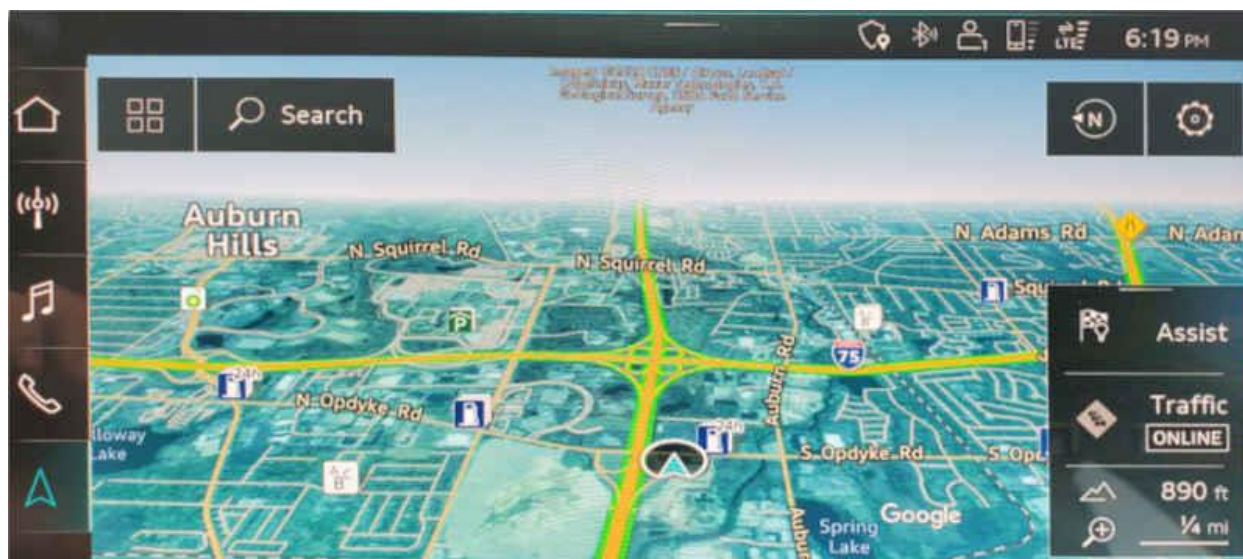


Figure 1. Blue sheen on navigation map.

Technical Background

Ferry connection taken into account when calculating the remaining range can lead to display errors of the “range egg”.



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Production Solution

MIB3 in MY2021.

Service

1. Explain to the customer that a solution is forthcoming for the 4th quarter of 2021 and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links* >> *Service*), or through the Technical Assistance page in Elsa.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (2062341) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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