

# **Technical Service Bulletin**

#### 47 Hard brake pedal while attempting to start the vehicle

47 21 08 2055646/2 February 25, 2021. Supersedes Technical Service Bulletin Group 47 number 19-07 dated July 17, 2019 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A5, A5 Cabriolet, A5 Sportback, Q5, and SQ5	2018 - 2021	All	Not Applicable
RS 5, RS 5 Cabriolet, and RS 5 Sportback	2019, 2021	All	Not Applicable
A4, A4 allroad, S4, Q7, and SQ7	2017 - 2021	All	Not Applicable
A6, A7, and Q8	2019 - 2021	All	Not Applicable
A6 allroad, S6, S7, RS 7, SQ8 and RS Q8	2020 - 2021	All	Not Applicable
A6 Avant, RS 6 Avant	2021	All	Not Applicable

## Condition

REVISION HISTORY			
Revision	Date	Purpose	
2	-	Revised title	
		Revised header (Added models)	
		Revised Service (Added Elsa location)	
		Revised Additional Information (Added reference)	
1	07/17/2019	Initial publication	

#### **Customer states:**

• After a short stationary period, the vehicle sporadically does not start and there is a hard brake pedal concern.

#### Page 1 of 3



# **Technical Service Bulletin**

## **Technical Background**

Due to dirt particles in the non-return valve in the vacuum hose for the brake servo, the vacuum in the brake servo cannot be held on a parked vehicle.

When starting the vehicle the usual brake force is not enough to get the start authorization of the brake light switch.

Normally, a vacuum of 600 to 950 mbar is reached.

Depending on the parking position (slope) or the user behavior the vehicle is parked with a small vacuum within 12 hours the vacuum may drop by up to 400 mbar.

# **Production Solution**

Not applicable.

### **Service**

Replace the "vacuum hose with non-return valve and pressure sensor – G608" according to the Elsa Repair Manual, *Elsa* >> *Brake System* >> 47 *Hydraulic Components* >> *Vacuum System*.

### Warranty

			1
Claim Type:	<ul> <li>110 up to 48 Months/50,000 Miles.</li> <li>G10 for CPO Covered Vehicles – Verify Owner.</li> </ul>		
	<ul> <li>If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li> </ul>		
Service Number:	4777		
Damage Code:	0010		
Labor Operations:	Vacuum hose remove + reinstall	4777 1950	See SRT with associated operations
	Cowl panel trim remove + reinstall	6644 19XX	See SRT with associated operations
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU

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Page 2 of 3



# Technical Service Bulletin

	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2055646/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual.* Claims are subject to review or audit by Audi Warranty.

## **Required Parts and Tools**

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.				
Part Number	Part Description	Quantity		
See ETKA	Vacuum hose with non-return valve and pressure sensor	01		
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA		

## **Additional Information**

More information on this system can be found in the following resources:

• Elsa: Brake System >> 47 Hydraulic Components >> Vacuum System.

All parts and service references provided in this TSB (2055646) are subject to change and/or removal.

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